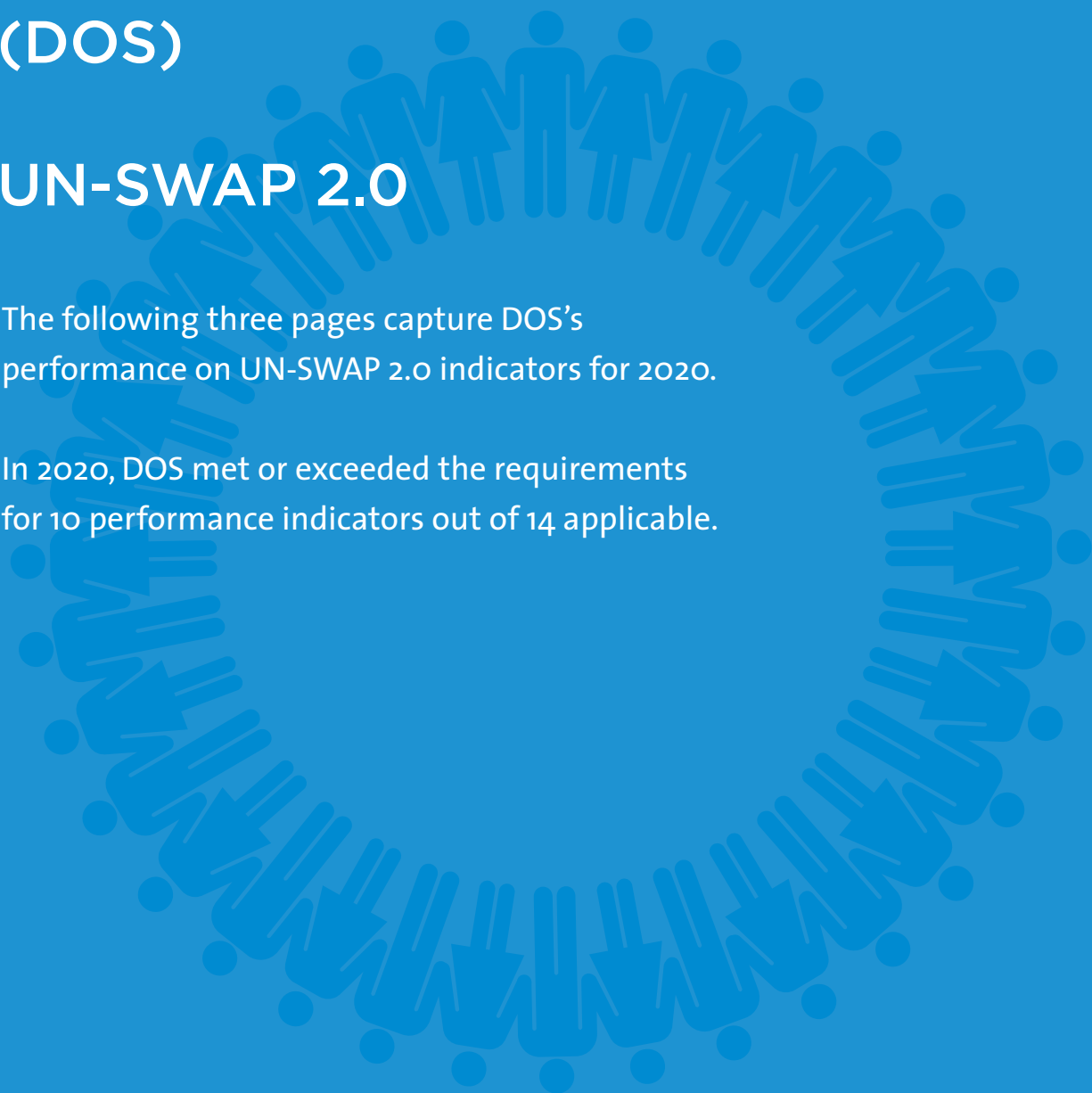


DEPARTMENT OF OPERATIONAL SUPPORT (DOS)

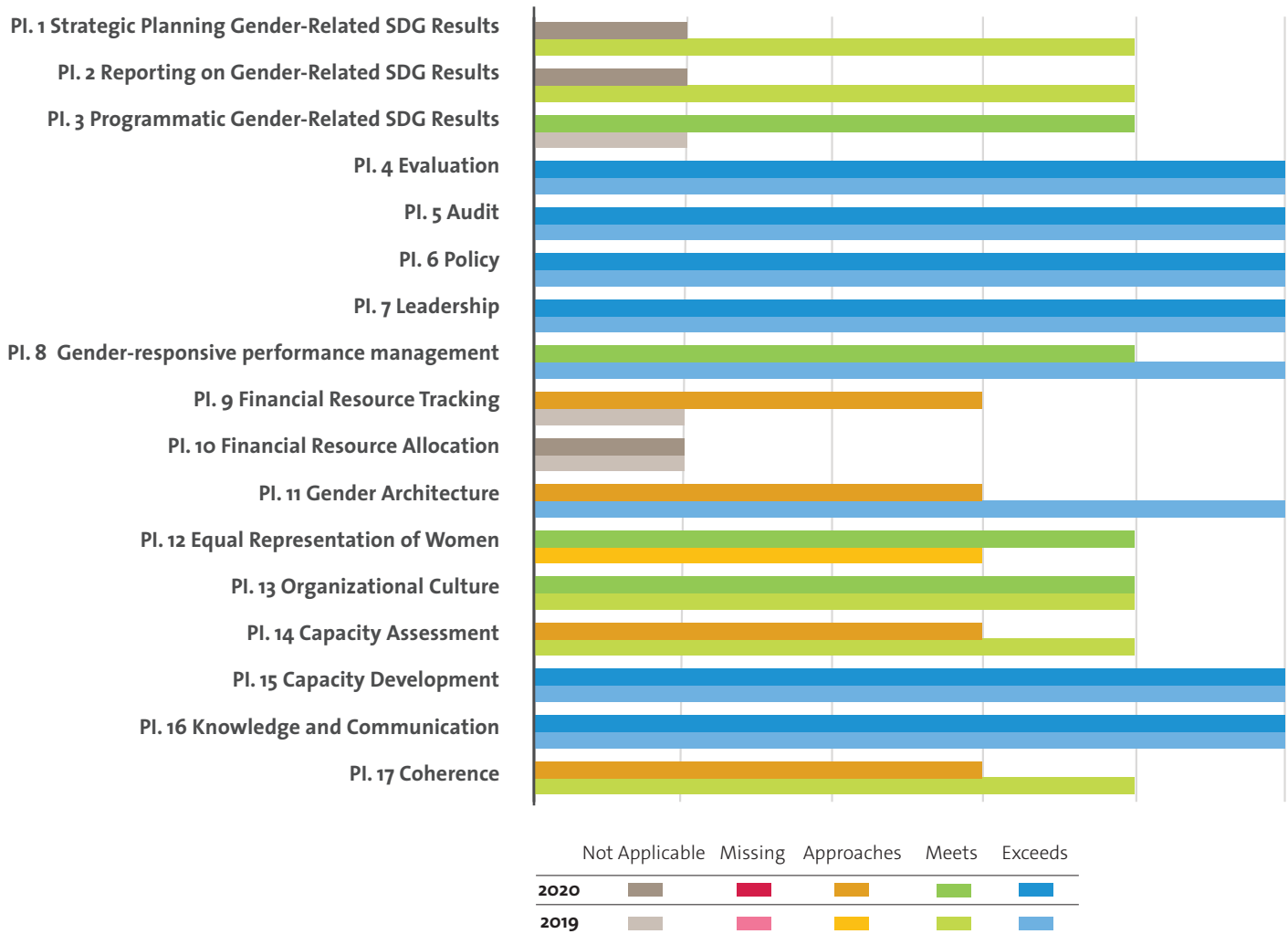
UN-SWAP 2.0

The following three pages capture DOS's performance on UN-SWAP 2.0 indicators for 2020.

In 2020, DOS met or exceeded the requirements for 10 performance indicators out of 14 applicable.



UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2019-2020)



PERFORMANCE HIGHLIGHTS IN 2020

Most significant gains

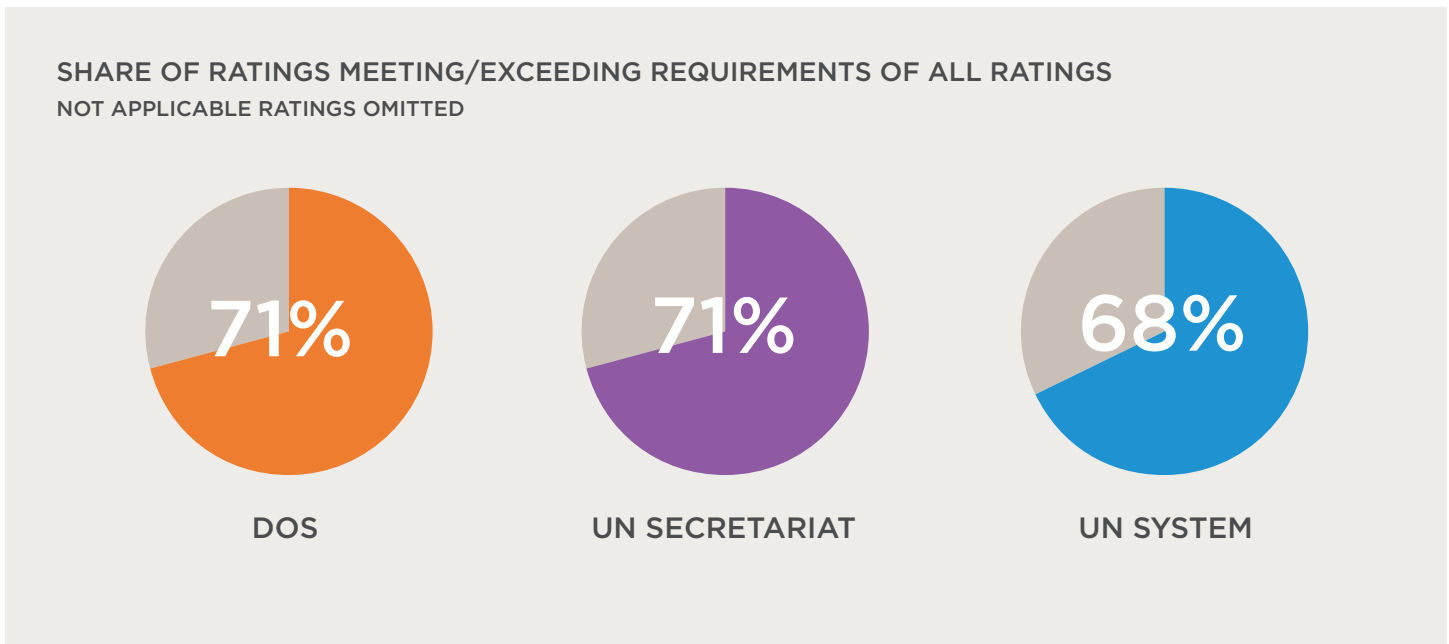
- In 2020, DOS exceeded the requirements for six performance indicators, and met the requirements for another four.
- Significantly, continuing to exceed the requirements for Leadership puts the entity on track for progress in the coming years, as senior leadership commitment to advance gender equality has repeatedly been noted as a key driver for progress.

Areas for improvement

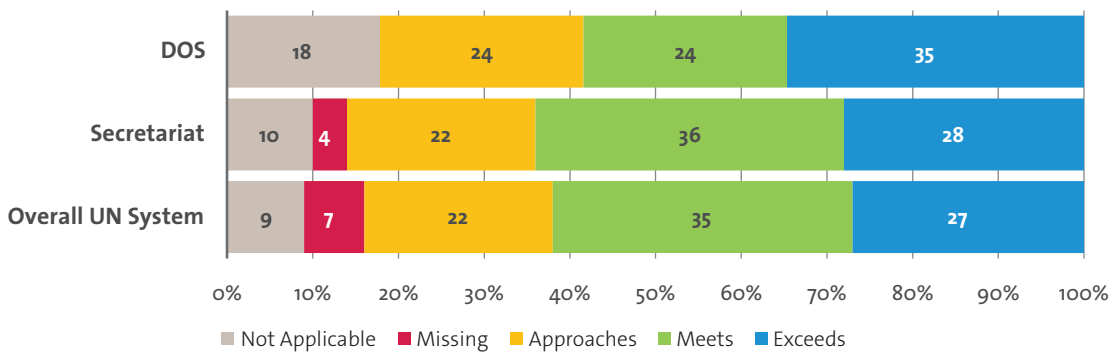
- UN Women encourages DOS to focus attention on the four indicators that were rated as approaching requirements: Financial resource tracking, Gender architecture, Capacity assessment and Coherence.

* Performance Indicators 5 on Audit and 8 on Gender-responsive performance management are jointly reported for all UN Secretariat entities by OIOS and DMSPC, respectively.

COMPARATIVE ANALYSIS FOR DOS

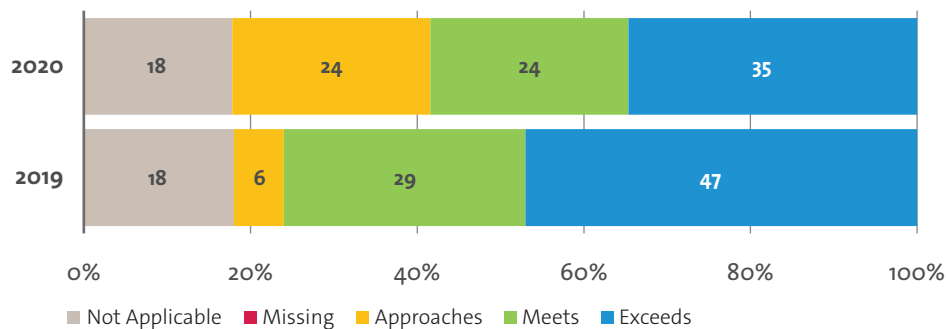


COMPARISON WITH THE SECRETARIAT AS A WHOLE AND THE OVERALL UN SYSTEM



- DOS' 2020 UN-SWAP 2.0 performance is similar to the average for the UN Secretariat and the UN System at large.
- DOS did not rate any area as missing requirements in 2020.

DOS, COMPARATIVE ANALYSIS OF RATINGS BY YEAR



- In 2020, DOS met or exceeded the requirements for 59 per cent of the indicators.
- DOS registered an 18-percentage point increase in indicators approaching requirements in 2020.