# INTERNATIONAL TELECOMMUNICATION UNION (ITU)

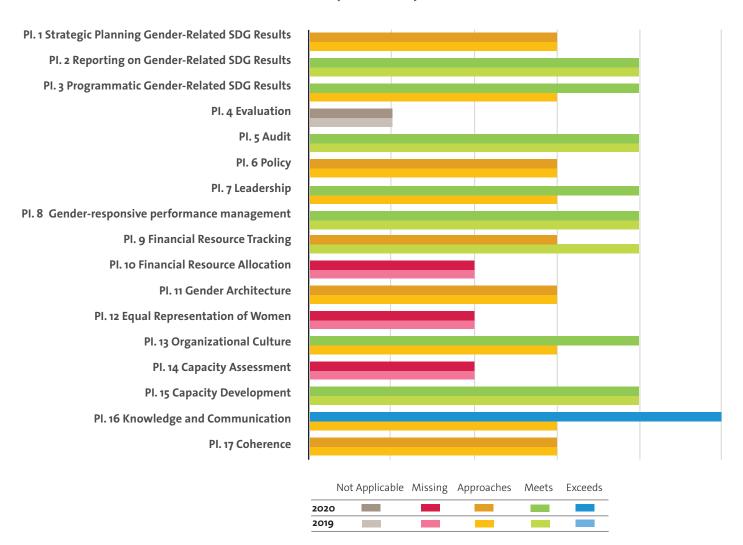
# UN-SWAP 2.0 PERFORMANCE 2020

The following three pages capture ITU's performance on UN-SWAP 2.0 indicators for 2020.

In 2020, ITU met or exceeded the requirements for 8 performance indicators out of 16 applicable.



# UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2019-2020)



### PERFORMANCE HIGHLIGHTS IN 2020

### Most significant gains

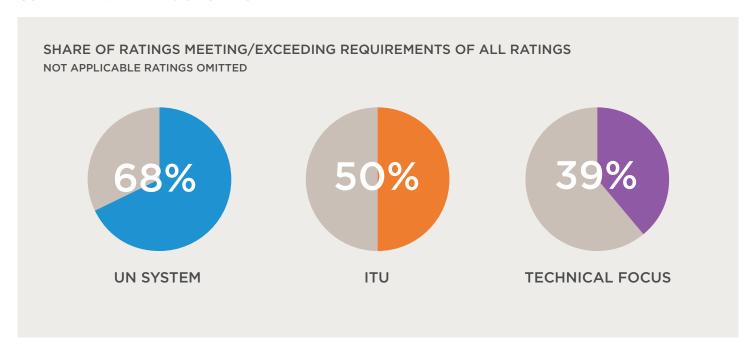
- In 2020, ITU met requirements on seven performance indicators and exceeded them on one indicator.
- Significantly, ITU has improved performance on four indicators: Programmatic gender-related SDG results, Gender-responsive performance management, Organizational culture and Knowledge and communication.

## Areas for improvement

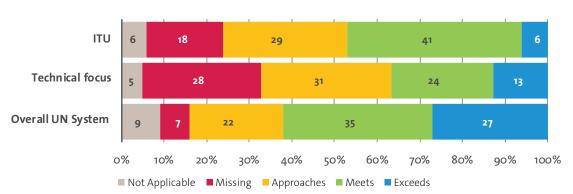
- UN Women encourages ITU to prioritize the three indicators rated as missing and the five indicators approaching requirements.
- Furthermore, UN Women highlights the importance of maintaining good performance from year to year. As such, we recommend re-focusing efforts on Financial resource tracking.



### COMPARATIVE ANALYSIS FOR ITU



### COMPARISON WITH ENTITIES WITH A TECHNICAL FOCUS AND THE OVERALL UN SYSTEM



- In 2020, ITU met more but exceeded less indicators than the average for entities with a Technical focus and the UN System as a whole.
- ITU rated less indicators as missing than the average for Technical entities but more so than the average for the UN System.

# ITU, COMPARATIVE ANALYSIS OF RATINGS BY YEAR



• In 2020, ITU met or exceeded the requirements for eight indicators, a notable increase by three indicators in comparison with 2019 performance.