UNITED NATIONS OMBUDSMAN AND MEDIATION SERVICES (UNOMS)

UN-SWAP 2.0 PERFORMANCE 2020

The following three pages capture UNOMS' performance on UN-SWAP 2.0 indicators for 2020.

In 2020, UNOMS met or exceeded the requirements for 12 performance indicators out of 13 applicable.

UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2019-2020)

PI. 1 Strategic Planning Gender-Related SDG Results	
PI. 2 Reporting on Gender-Related SDG Results	
PI. 3 Programmatic Gender-Related SDG Results	
PI. 4 Evaluation	
PI. 5 Audit	
Pl. 6 Policy	
PI. 7 Leadership	
PI.8 Gender-responsive performance management	
Pl. 9 Financial Resource Tracking	
Pl. 10 Financial Resource Allocation	
Pl. 11 Gender Architecture	
PI. 12 Equal Representation of Women	
Pl. 13 Organizational Culture	
Pl. 14 Capacity Assessment	
Pl. 15 Capacity Development	
PI. 16 Knowledge and Communication	
PI. 17 Coherence	
	Not Applicable Missing Approaches Meets Exceeds

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2020			
2019			

PERFORMANCE HIGHLIGHTS IN 2020

Most significant gains

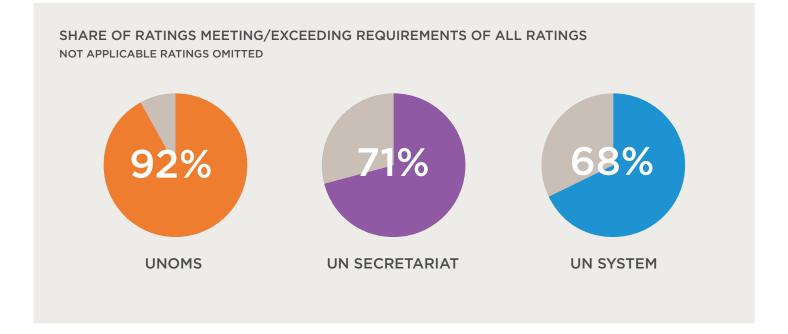
- In 2020, UNOMS exceeded the requirements for eight performance indicators and met them for another four indicators.
- In 2020, UNOMS registered noteworthy progress in the area of Capacity assessment.

Areas for improvement

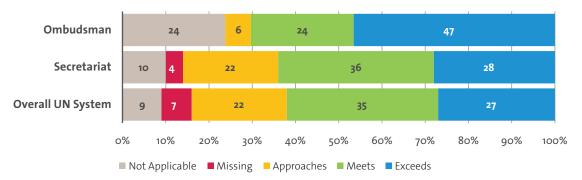
• UN Women encourages UNOMS to focus on the remaining indicator approaching requirements: Financial resource tracking, and to reconsider the applicability of the performance indicator on Financial resource allocation.

* Performance Indicators 5 on Audit and 8 on Gender-responsive performance management are jointly reported for all UN Secretariat entities by OIOS and DMSPC, respectively.

COMPARATIVE ANALYSIS FOR UNOMS



COMPARISON WITH THE SECRETARIAT AS A WHOLE AND THE OVERALL UN SYSTEM



- UNOMS' 2020 UN-SWAP 2.0 performance is above average.
- In 2020, UNOMS performed notably better than both the average for the UN Secretariat and the UN System at large.

UNOMS, COMPARATIVE ANALYSIS OF RATINGS BY YEAR



- In 2020, UNOMS met or exceeded the requirements for 12 performance indicators, maintaining the strong performance registered in 2019.
- The number of indicators rated as not applicable increased by 1 to a total of 4 in 2020.