

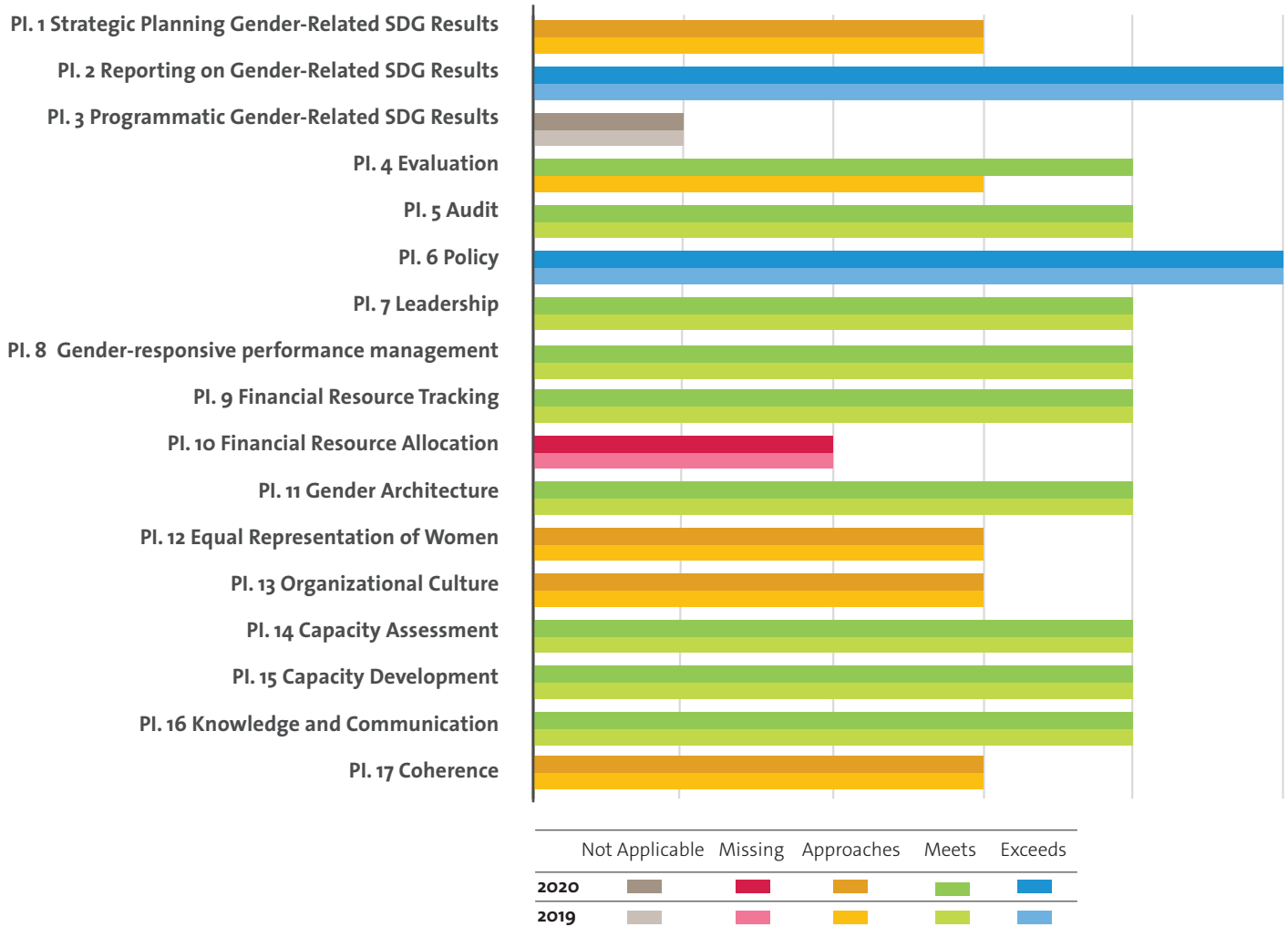
UNITED NATIONS RELIEF AND WORKS AGENCY FOR PALESTINE REFUGEES IN THE NEAR EAST (UNRWA)

UN-SWAP 2.0 PERFORMANCE 2020

The following three pages capture UNRWA's performance on UN-SWAP 2.0 indicators for 2020.

In 2020, UNRWA met or exceeded the requirements for 11 performance indicators out of 16 applicable, an improvement from the 2019 results.

UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2019-2020)



PERFORMANCE HIGHLIGHTS IN 2020

Most significant gains

- In 2020, UNRWA exceeded the requirements for two indicators and met the requirements for another nine indicators.
- UNRWA newly met the requirements for Evaluation.

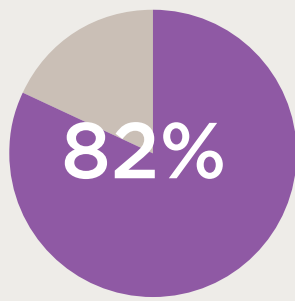
Areas for improvement

- UN Women encourages UNRWA to focus efforts on Financial resource allocation, the only indicator missing requirements, and the four indicators approaching requirements.

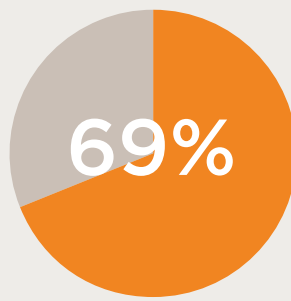
* Performance Indicators 5 on Audit and 8 on Gender-responsive performance management are jointly reported for all UN Secretariat entities by OIOS and DMSPC, respectively.

COMPARATIVE ANALYSIS FOR UNRWA

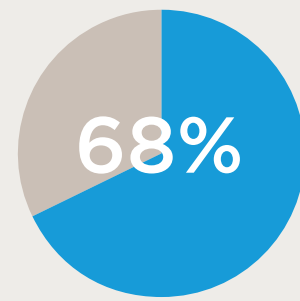
SHARE OF RATINGS MEETING/EXCEEDING REQUIREMENTS OF ALL RATINGS
NOT APPLICABLE RATINGS OMITTED



FUNDS AND PROGRAMMES

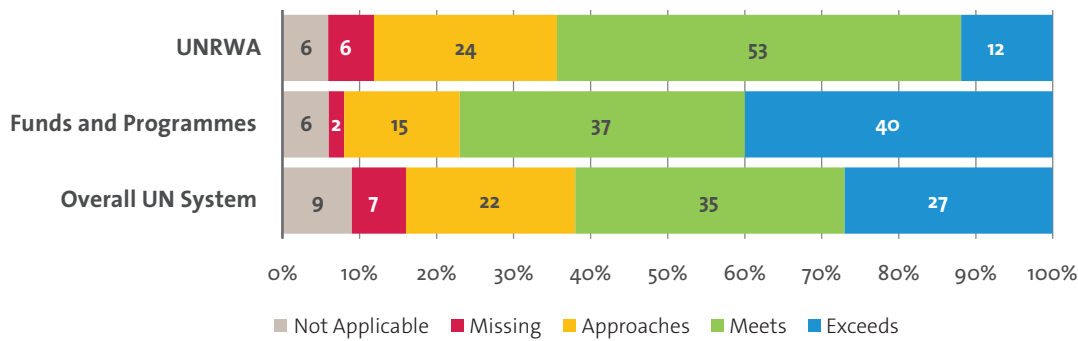


UNRWA



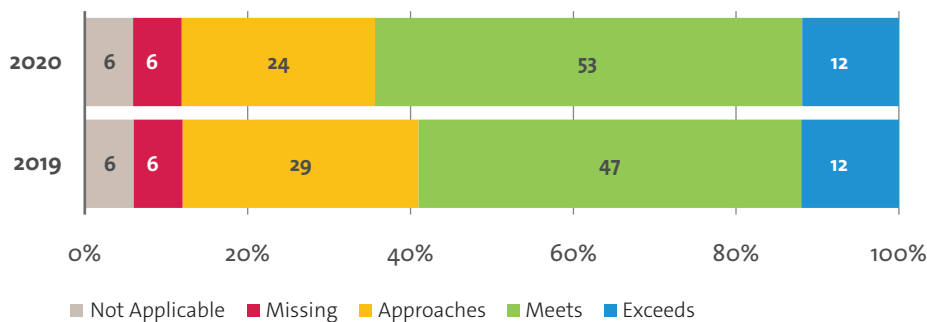
UN SYSTEM

COMPARISON WITH THE FUNDS AND PROGRAMMES AND THE OVERALL UN SYSTEM



In 2020, UNRWA met or exceeded requirements for a similar share of indicators as the UN system as a whole, but fewer than the average for the Funds and Programmes.

UNRWA, COMPARATIVE ANALYSIS OF RATINGS BY YEAR



In 2020, UNRWA met or exceeded the requirements for 65 per cent of the performance indicators, a 7-percentage point increase from 2019.