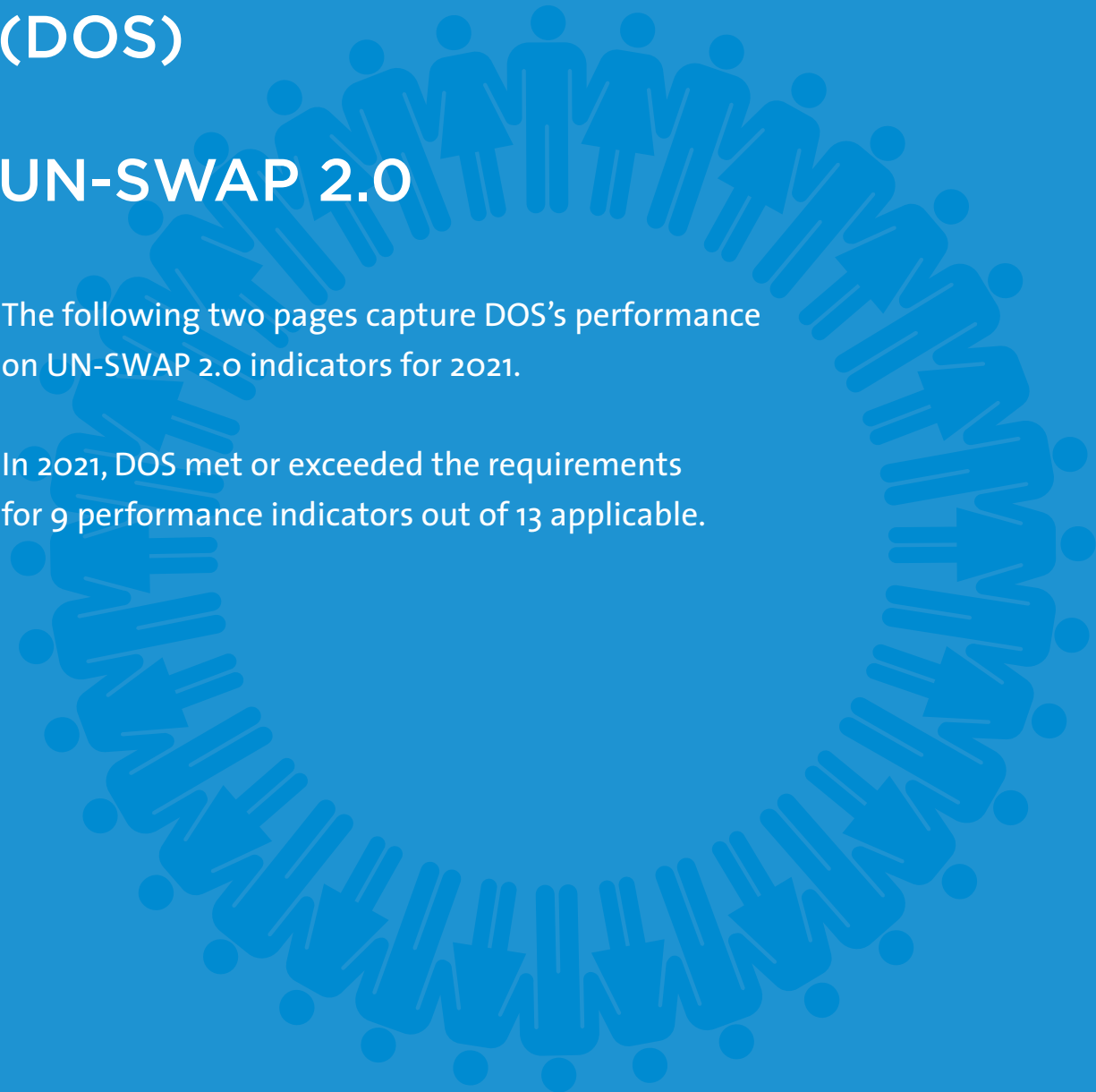


DEPARTMENT OF OPERATIONAL SUPPORT (DOS)

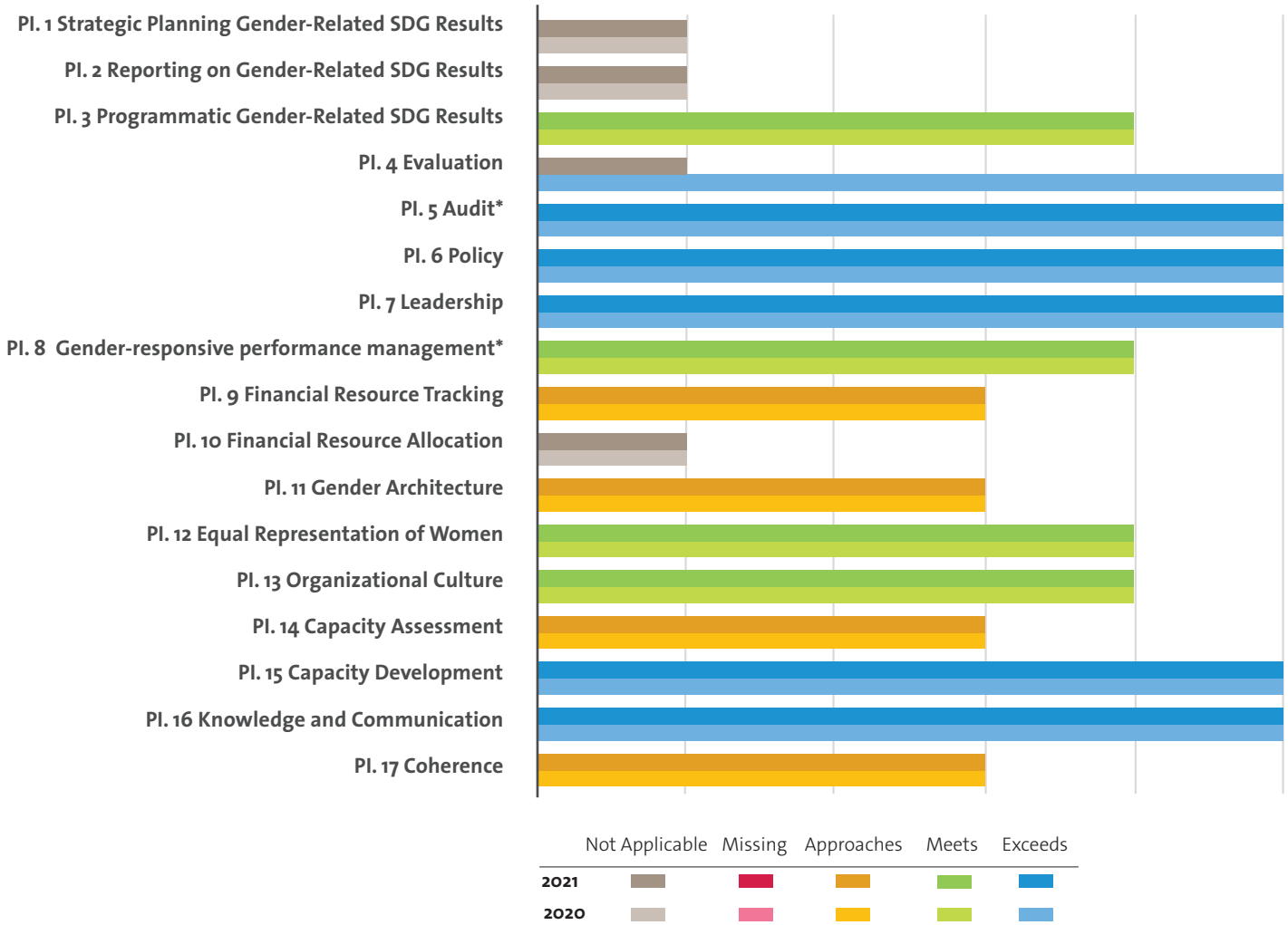
UN-SWAP 2.0

The following two pages capture DOS's performance on UN-SWAP 2.0 indicators for 2021.

In 2021, DOS met or exceeded the requirements for 9 performance indicators out of 13 applicable.



UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2020-2021)



PERFORMANCE HIGHLIGHTS IN 2021

Most significant gains

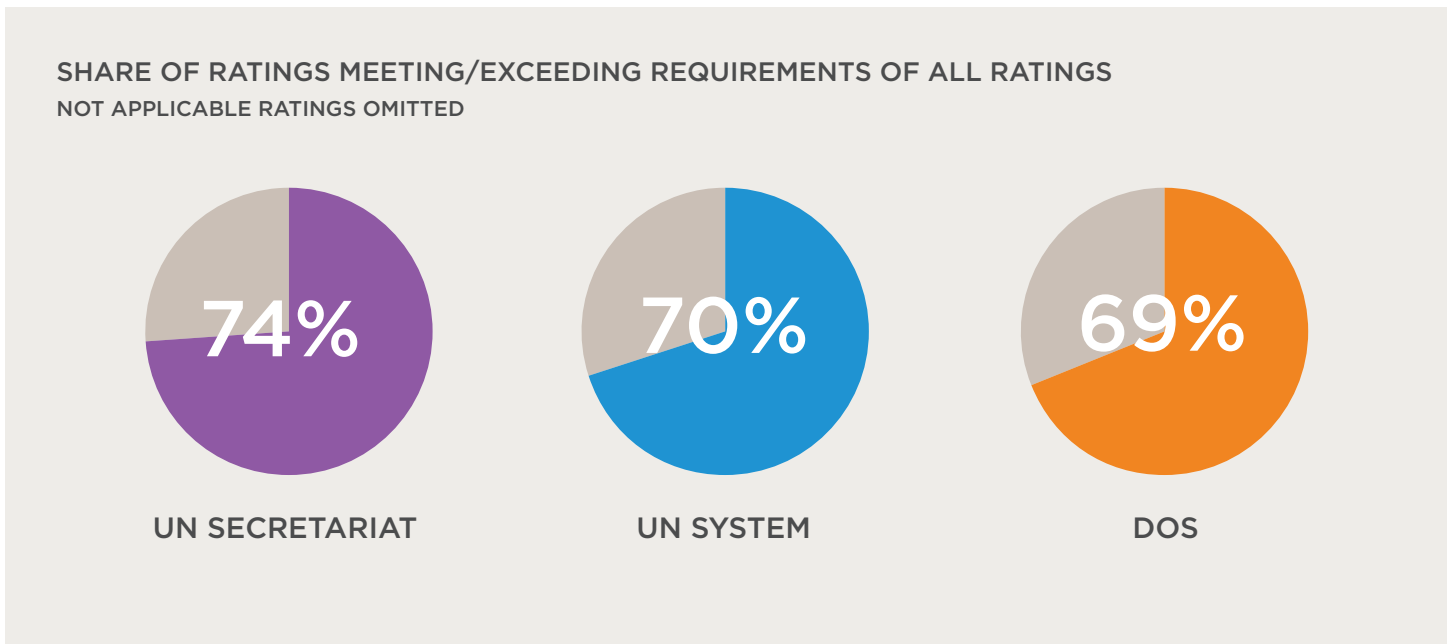
- In 2021, DOS exceeded the requirements for five performance indicators, and met the requirements for another four.
- Significantly, DOS continues to exceed requirements for leadership, a key drivers of progress. The entity is well positioned to comply with all UN-SWAP 2.0 standards in the current UN-SWAP implementation period.

Areas for improvement

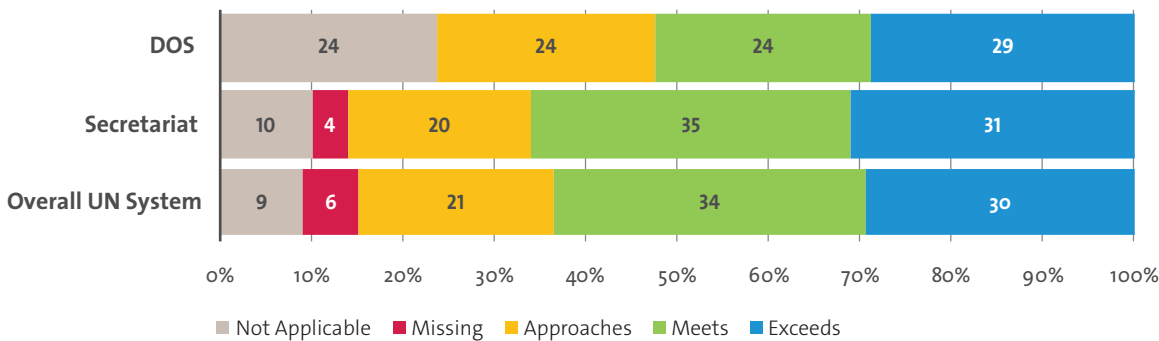
- UN Women encourages DOS to focus attention on the four indicators rated as approaching requirements for a second consecutive year: Financial resource tracking, Gender architecture, Capacity assessment and Coherence.
- UN Women further suggests concerted effort in the area of gender architecture. Adequate human and financial resources for mainstreaming gender equality principles across all areas of work will solidify its place as a key priority within DOS.

* Performance Indicators 5 on Audit and 8 on Gender-responsive performance management are jointly reported for all UN Secretariat entities by OIOS and DMSPC, respectively.

COMPARATIVE ANALYSIS FOR DOS



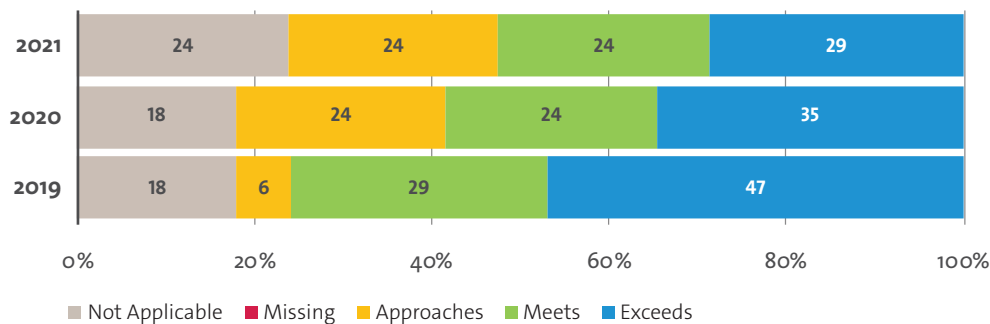
COMPARISON WITH THE SECRETARIAT AS A WHOLE AND THE OVERALL UN SYSTEM



In 2021, DOS performed on par with the combined results of the UN system and slightly behind the results reported by Secretariat entities.

However, as an entity with a mainly administrative focus, significantly more indicators were rated as not applicable to DOS.

DOS, COMPARATIVE ANALYSIS OF RATINGS BY YEAR



In 2021, DOS maintained the same level of performance as in 2020.

Notably, DOS is not missing requirements for any performance indicator.