The following two pages capture OIOS’s performance on UN-SWAP 2.0 indicators for 2021.

In 2021, OIOS met or exceeded the requirements for 10 performance indicators out of 16 applicable.
**Most significant gains**

- In 2021, OIOS exceeded the requirements for two indicators and met the requirements for another eight indicators.
- OIOS newly met the Knowledge and communication indicator requirements.

**Areas for improvement**

- UN Women encourages OIOS to focus on the six indicators marked as approaching requirements.
- UN Women recommends recapturing gains lost in the area of Capacity assessment, by conducting an entity-wide capacity assessment and establishing a capacity development plan based on the findings.

* Performance Indicators 5 on Audit and 8 on Gender-responsive performance management are jointly reported for all UN Secretariat entities by OIOS and DMSPC, respectively.
In 2021, OIOS met or exceeded slightly fewer indicators than the average for the UN Secretariat and the UN System at large. OIOS did not miss any indicator requirements.

In 2021, OIOS matched the achievements made in 2020, maintaining its highest performance since the start of UN-SWAP 2.0 implementation in 2018.