

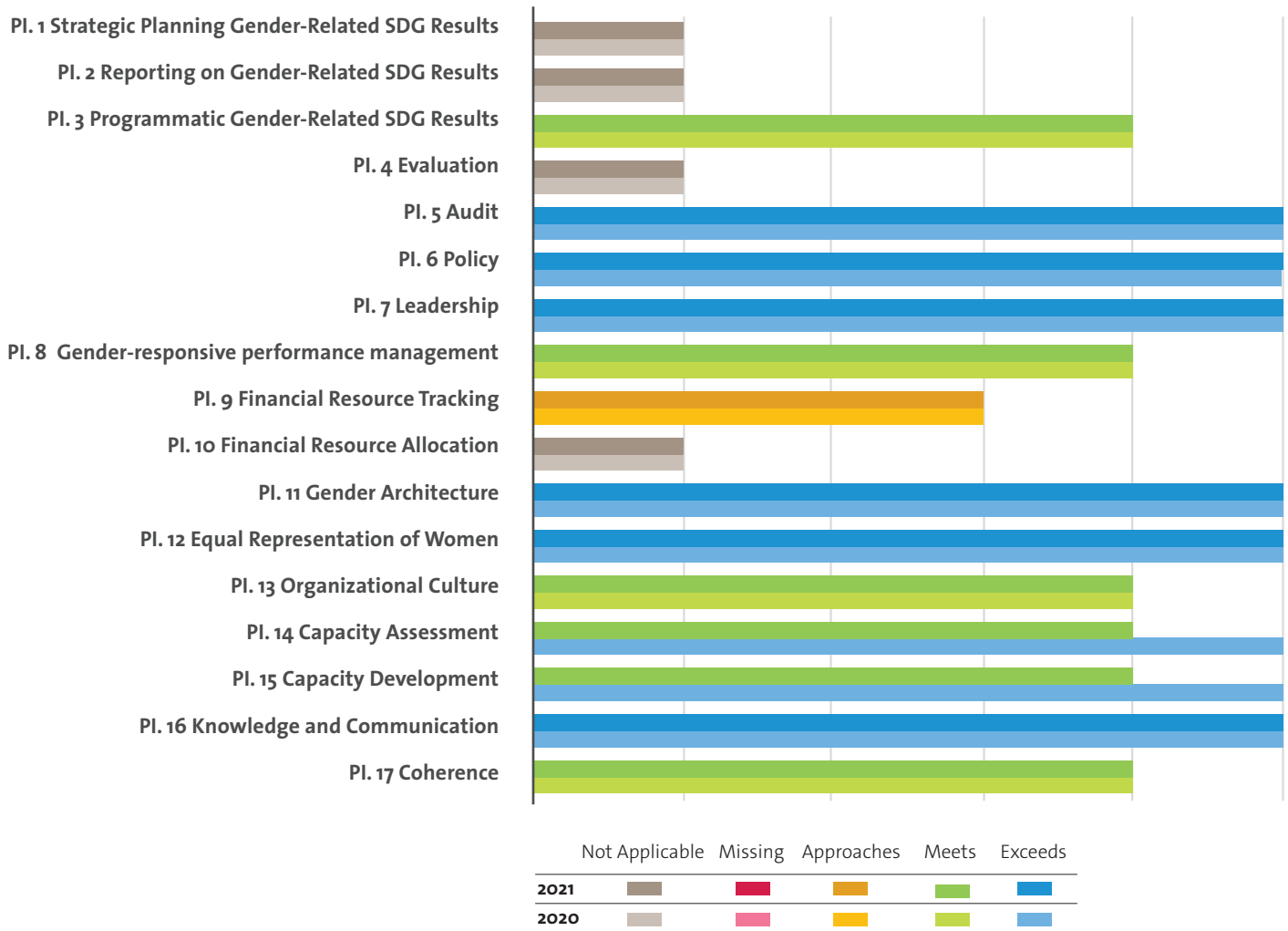
UNITED NATIONS OMBUDSMAN AND MEDIATION SERVICES (UNOMS)

UN-SWAP 2.0 PERFORMANCE 2021

The following two pages capture UNOMS' performance on UN-SWAP 2.0 indicators for 2021.

In 2021, UNOMS met or exceeded the requirements for 12 performance indicators out of 13 applicable.

UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2020-2021)



PERFORMANCE HIGHLIGHTS IN 2021

Most significant gains

- In 2021, UNOMS exceeded the requirements for six performance indicators and met them for another six indicators.
- In 2021, UNOMS maintained previous achievements for all but two indicators.

Areas for improvement

- UN Women encourages UNOMS to focus on the remaining indicator approaching requirements, Financial resource tracking, to achieve full compliance in the current UN-SWAP implementation period.

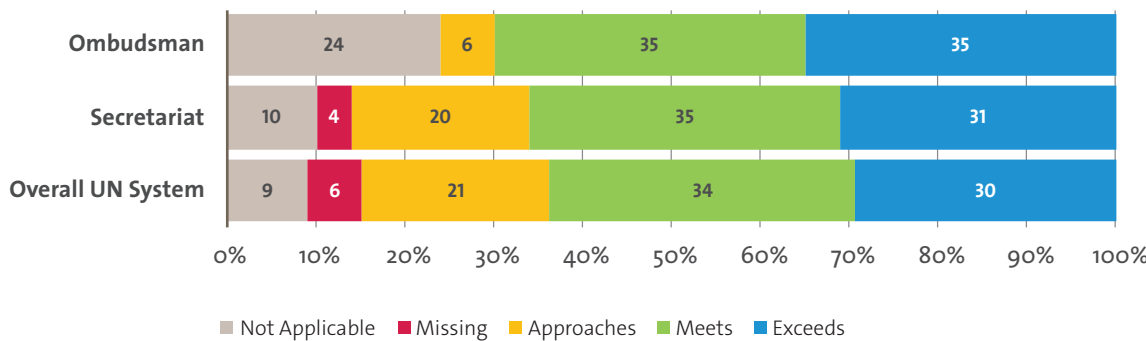
* Performance Indicators 5 on Audit and 8 on Gender-responsive performance management are jointly reported for all UN Secretariat entities by OIOS and DMSPC, respectively.

COMPARATIVE ANALYSIS FOR UNOMS

SHARE OF RATINGS MEETING/EXCEEDING REQUIREMENTS OF ALL RATINGS
NOT APPLICABLE RATINGS OMITTED



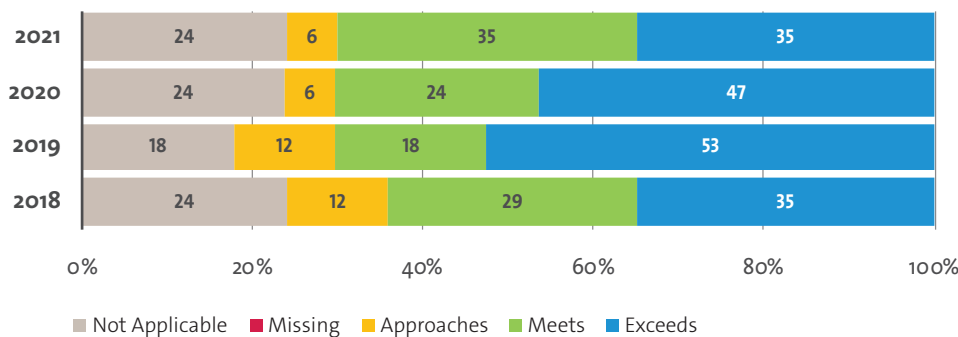
COMPARISON WITH THE SECRETARIAT AS A WHOLE AND THE OVERALL UN SYSTEM



In 2021, UNOMS met or exceeded a slightly larger share of indicators as the combined results of the UN Secretariat and the overall UN system.

Comparatively, UNOMS performance was strong, rating fewer indicators as missing or approaching requirements.

UNOMS, COMPARATIVE ANALYSIS OF RATINGS BY YEAR



In 2021, UNOMS performance held consistent with previous years' results.

The ratings for two indicators decreased from meeting to exceeding requirements.