### INTERNAL AUDIT SERVICE (IAS)

# ANNUAL REPORT ON INTERNAL AUDIT AND INVESTIGATION EXECUTIVE BOARD ANNUAL SESSION

**June 2023** 



### STATEMENT OF INDEPENDENCE

#### AND CONFORMANCE TO INTERNAL AUDIT STANDARDS

→ IAS continues to maintain its independence

→ IAS work conducted in conformity with the Institute of Internal Auditors' (IIA) Standards and Code of Ethics.

→ IAS was required to undergo an external quality assessment and received the highest rating from the Institute of Internal Auditors.

#### Overall Conclusion

### United Nations Entity for Gender Equality And the Empowerment of Women

Internal Audit Service Generally Conforms with the *International Standards for the Professional Practice of Internal Auditing* and the IIA Code of Ethics.

This level of conformance is the top rating and demonstrates a clear intent and commitment to achieving the Core Principles for the Professional Practice of Internal Auditing and the Definition of Internal Auditing.

GOVERNANCE		STAFF		MANAGEMENT		PROCESS	
Standard	Rating	Standard	Rating	Standard	Rating	Standard	Rating
1000	GC	1200	GC	2000	GC	2200	GC
1100	GC			2100	GC	2300	GC
1300	GC			2450	GC	2400	GC
Code of Ethics	GC			2600	GC	2500	GC





Basil Woller, CIA, CRMA

Basil Woller, CIA, CR Team Leader IIA Quality Services Warren Hersh, CIA, CPA, CISA, CFE Director, IIA Quality Services IIA Quality Services

Team Member:

Cyndi Plamondon, CIA, CISA, QIAL, CCSA, CRMA, CGAP, CFSA



# **IAS 2022 ANNUAL OVERALL OPINION**

#### **Overall Opinion:**

- → The Internal Audit Service overall opinion is that the Entity's governance, risk management and control processes were generally established and functioning but needed some improvement.
- → IAS notes the positive efforts UN-Women has made to enhance governance and risk management in 2022 such as maturity of the Business Review Committee, new strategic work planning processes, and a system of comprehensive Quarterly Business Reviews.

#### **Overall risks that require management attention:**



### ENHANCED SECOND LINE OF DEFENSE

→ Further enhance management's 'second line of defense' for corporate business process owners and regional offices to have the authority and capacity for effective management monitoring and oversight.



# RESOURCES TO IMPLEMENT RECOMMENDATIONS

→ Management continues to emphasize that its ability to implement some oversight recommendations is contingent on adequate resources being made available



### STRENGTHEN FIELD CAPACITY

→ Advance management vision of 'pivot to the field' by strengthening capacity, particularly in the field



#### ANNUAL STATEMENT OF INTERNAL CONTROL

→ Prioritizing an annual Statement of Internal Controls process to demonstrate accountability and sound risk management.



# **INTERNAL AUDIT SERVICE SUMMARY OF WORK IN 2022**

#### **SOURCES OF EVIDENCE FOR ANNUAL OVERALL OPINION**



#### **AUDIT PLAN**

2022 risk-based audit plan and its implementation



#### **AUDIT ENGAGEMENT**

Individual audit and advisory engagement results and ratings



### PROGRESS MADE BY MANAGEMENT

Actions addressing audit recommendations



#### **UNBOA'S WORK**

Work conducted by the United Nations Board of Auditors

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AUDIT AND ADVISORY REVIEWS COMPLETED

7 Individual office audits

Thematic audits and assessments

Advisory reports

#### **ADVISORY ACTIVITIES**

- → Commenting on draft policies and procedures
- → UN-RIAS regular meetings (IAS one of the co-chairs)
- → Adviser on Senior Management Team and working groups
- → Observer in ERP Project Board and Business Review Committee

### COORDINATION WITH OTHER OVERSIGHT PROVIDERS

- → Regular collaborations with Independent Evaluation Service
- → Periodic coordination of work with UN Board of Auditors
- Ongoing support from the Advisory Committee on Oversight

#### **EXCLUSIONS OF AUDIT OPINION**

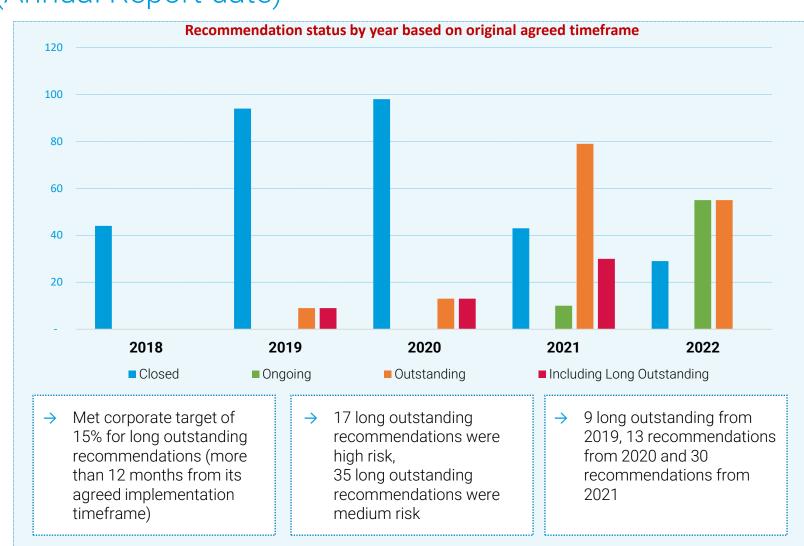
- → Global and local HR management services outsourced to UNDP
- Payroll, payments, treasure and investment management
- → ERP hosting and management
- → Firewall, infrastructure maintenance and website hosting
- → Other shared services provided by UN agencies



### **KEY ISSUES AND RECOMMENDATION STATUS**

AS OF 24 FEBRUARY 2023 (Annual Report date)

- → Programme and project management: project oversight, quality assurance, risk management, monitoring, beneficiary management and reporting
- → Procurement: capacity, strategy to fit business needs, control environment and culture, procurement systems, exception-based monitoring
- → Strategic priorities: results definition, data validation and results-focused reporting, monitoring resource mobilization, technical support for field offices.
- → Safety and Security: security policy and strategy to respond to field needs, accountability for security management, support to field offices
- → Capacity, structure and skills: fit-forpurpose staffing and structure, sustainable funding sources, expectations from non-resident agency and multi-country office typology





# **INVESTIGATIONS - 2022**



#### **ALLEGATIONS INTAKE BY CATEGORY DURING 2022**

Fraud and financial irregularities 44% (n=30)

Other misconduct

27% (n=18)

**Prohibited Conduct** 

22% (n=15)

Sexual misconduct 7% (n=5)

## **INVESTIGATIONS - 2022**



#### **SOURCE OF ALLEGATIONS**

- In 2022, the 55 new allegations were received by OIOS via the hotline (71 per cent), by email (25 per cent) or through other means (4 per cent).
- Sources of allegations were either UN personnel (34 per cent), anonymous (33 per cent), referrals from other UN entities (22 per cent) or external parties (11 per cent).

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# CASES CLOSED WITHOUT INVESTIGATION

 OIOS referred 21 of the cases (subject to consent by the complainant, where applicable) for management consideration and potential action by UN-Women (compared to 11 cases referred in 2021) 16

# CASES INVESTIGATED & CLOSED IN 2022

- eight cases presented findings that were indicative of misconduct (compared to 15 in 2021)
- eight cases concluded that the available evidence did not substantiate the reported misconduct

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# CASES SUBSTANTIATED IN 2022

- False information in micropurchasing | Forgery and falsification of documents
- Unauthorized withdrawal of project funds by partner's staff | Unsupported expenditures by partner's staff
- Internal control deficiencies, financial and project management deficiencies by partner
- Vendor collusion
- Threats, insults and attempted assaults

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### CASES CARRIED OVER TO 2023

- As at 31 March 2023, one of these cases had been closed, 12 cases remained under investigation and three cases under preliminary assessment
- The closed case was closed after preliminary assessment (referred for management consideration and potential action by UN-Women)



#### INTERNAL AUDIT SERVICE'S ANTI-FRAUD AND ANTI-CORRUPTION ACTIVITIES

- Annual anti-corruption campaign on International Anti-Corruption Day (9 December)
- Memoranda published following limited review of on recruitment practices and the partner audit findings in several country offices. In accordance with UN Women Policy on Cash Advances and Other Cash Transfers to Partners Policy, IEAS also conducted limited review on two write-off cases related programme partners advances.

# RESOURCES AND STRENGTHENING OVERSIGHT



# IAS staffing fully funded

Five approved posts complemented by expert consultants on an as needed basis



# **High Risk Coverage**

Current budget provides coverage of high-risk offices and targets every two to five years



# **Investigation funding**

Current workload, its nature and complexity requires more resourcing for UN-OIOS and UN Women



# **Investigation support**

Absorbed by IAS and IEAS budget and not sustainable, IEAS has presented a way forward for enhanced capacity

# THANK YOU

www.unwomen.org/en/about-us/accountability/audit

