

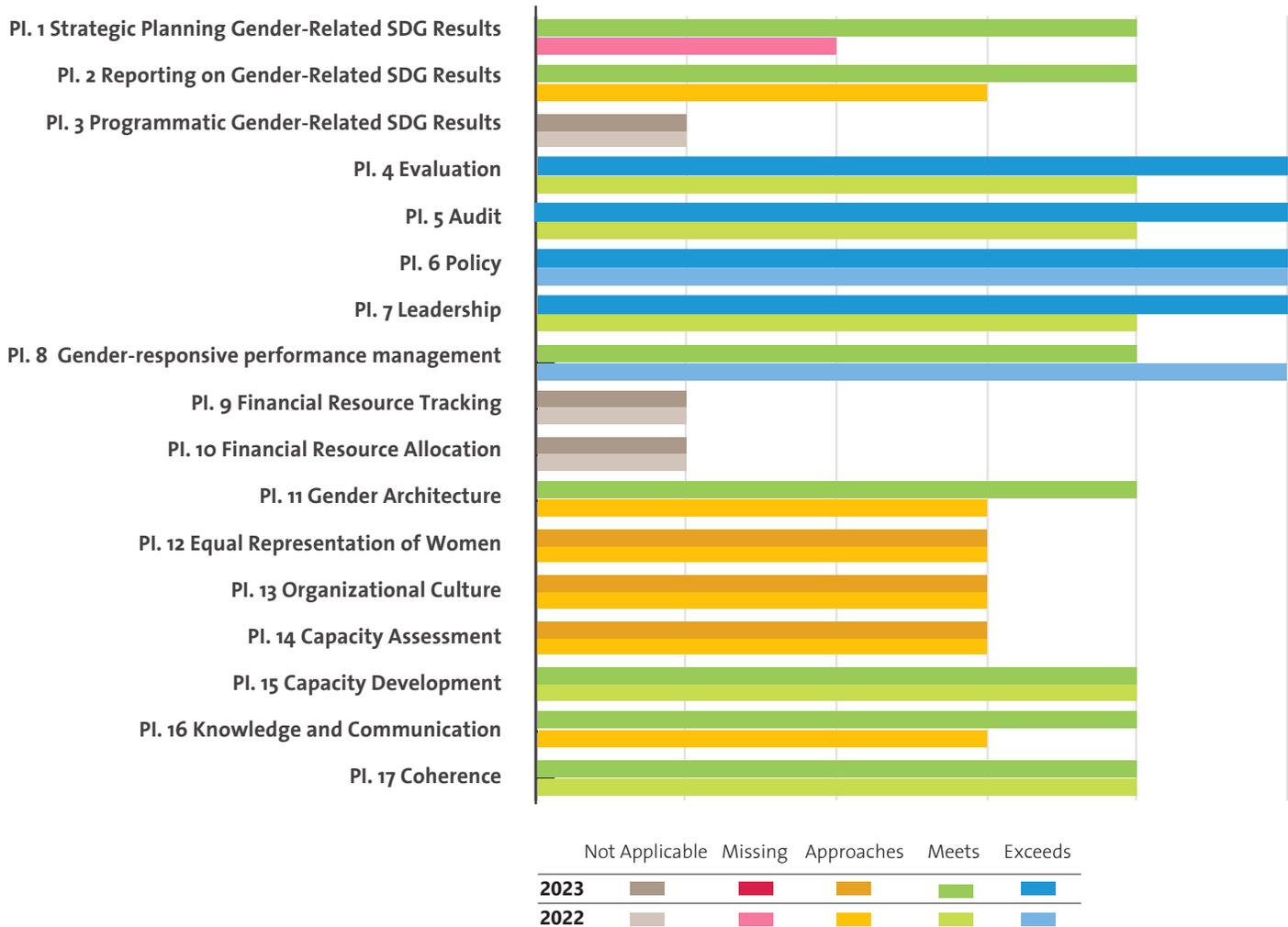
THE UNITED NATIONS RELIEF AND WORKS AGENCY FOR PALESTINE REFUGEES IN THE NEAR EAST (UNRWA)

UN-SWAP 2.0 PERFORMANCE 2018-2023

The following three pages capture UNRWA's performance on UN-SWAP 2.0 indicators for 2018-2023.

In 2023, UNRWA met or exceeded the requirements for 11 out of 14 applicable performance indicators.

UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2022-2023)



PERFORMANCE HIGHLIGHTS IN 2023

Most significant gains

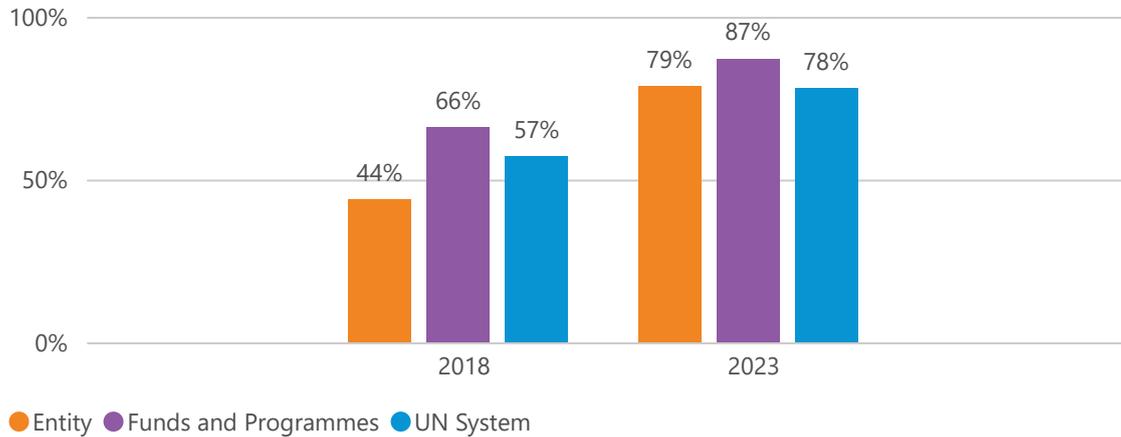
- UNRWA exceeded the requirements for four indicators and met the requirements for another seven indicators.
- Commendably in 2023, UNRWA newly exceeded the requirements for the Evaluation, Audit and Leadership performance indicators. Further UNRWA newly met the requirements for the Strategic Planning, Results Reporting and Gender Architecture indicators.

Areas for improvement

- UN Women encourages renewed focus on the three indicators rated as approaching requirements: Equal Representation of Women, Organizational Culture and Capacity Assessment.

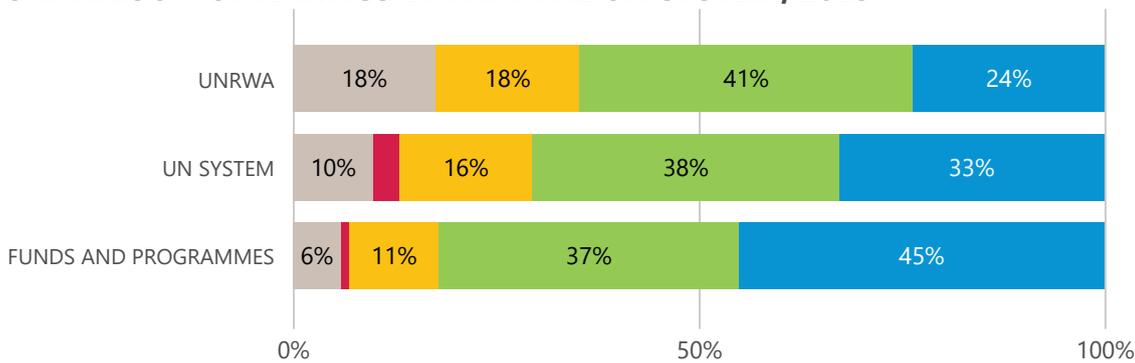
COMPARISON OF OVERALL PERFORMANCE WITHIN THE UN SYSTEM, 2018-2023

PERCENTAGE OF RATINGS MEETING/EXCEEDING REQUIREMENTS (NOT APPLICABLE RATINGS OMITTED)



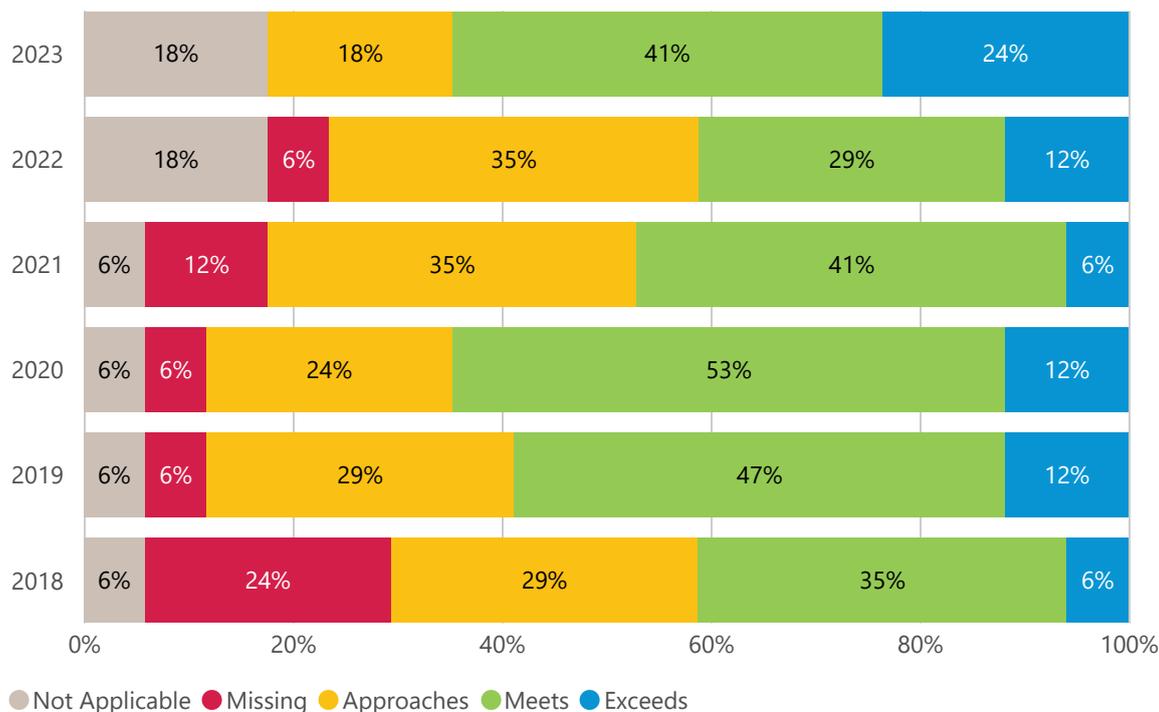
In 2018, the Funds and Programmes and the overall UN System outperformed UNRWA on average. In 2023, UNRWA outperformed the overall UN System in comparison.

COMPARISON OF RATINGS WITHIN THE UN SYSTEM, 2023



In 2023, UNRWA met or exceeded the requirements for less indicators than the averages of similar entities and the overall UN System. The entity rated more indicators as not applicable and did not miss the requirements for any indicators.

COMPARISON OF RATINGS BY YEAR, ENTITY SPECIFIC, 2018-2023



From 2018 to 2023, UNRWA maintained progress by meeting and exceeding the requirements for a large proportion of indicators.

In 2023, the entity significantly improved upon its 2022 performance by exceeding and meeting requirements for six additional indicators, marking its strongest UN-SWAP 2.0 performance to date.