

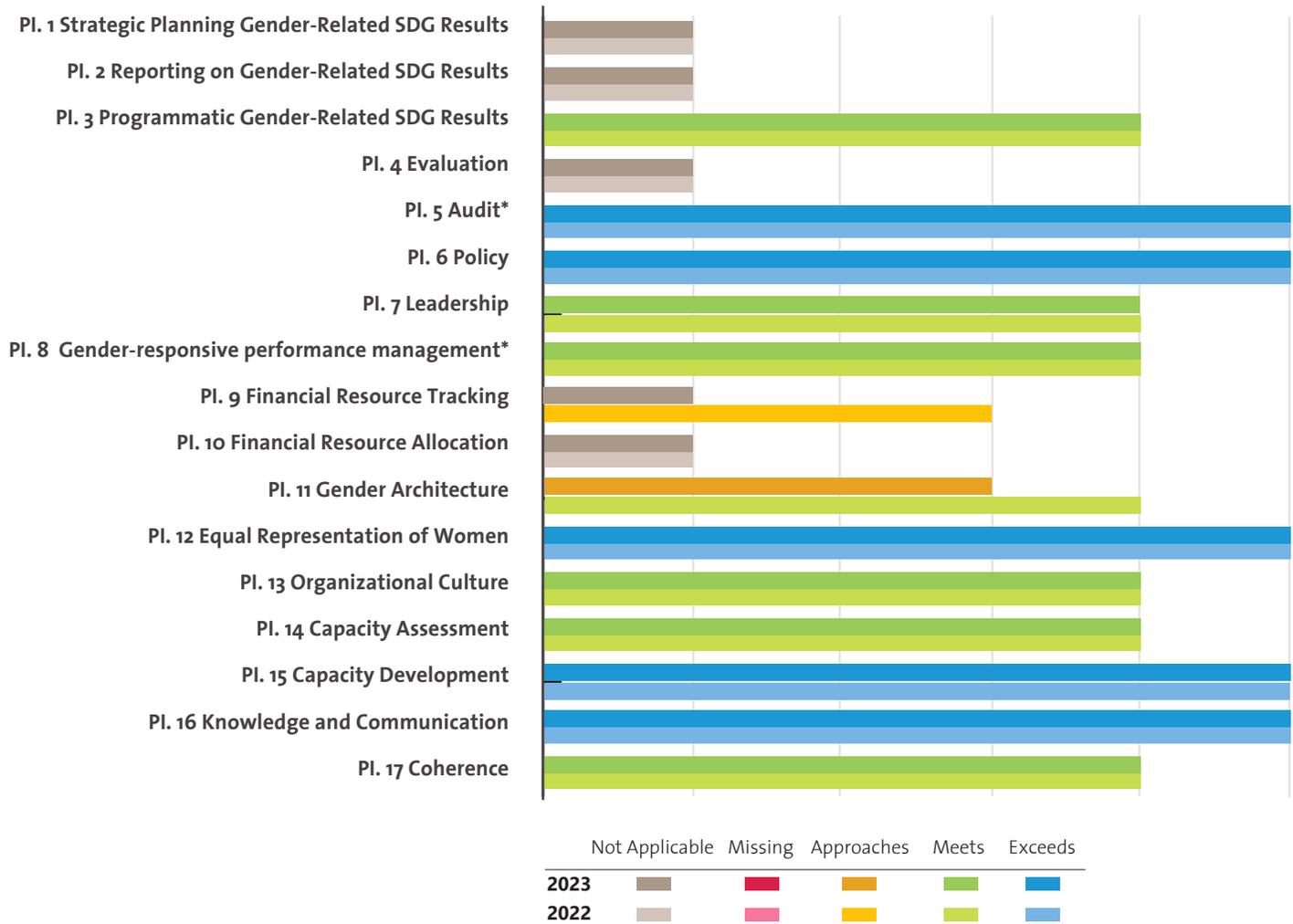
UNITED NATIONS OMBUDSMAN AND MEDIATION SERVICES (UNOMS)

UN-SWAP 2.0 PERFORMANCE 2018-2023

The following three pages capture UNOMS's performance on UN-SWAP 2.0 indicators for 2018-2023.

In 2023, UNOMS met or exceeded the requirements for 11 out of 12 applicable performance indicators.

UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2022-2023)



PERFORMANCE HIGHLIGHTS IN 2023

Most significant gains

- UNOMS exceeded the requirements for five performance indicators and met them for another six indicators.

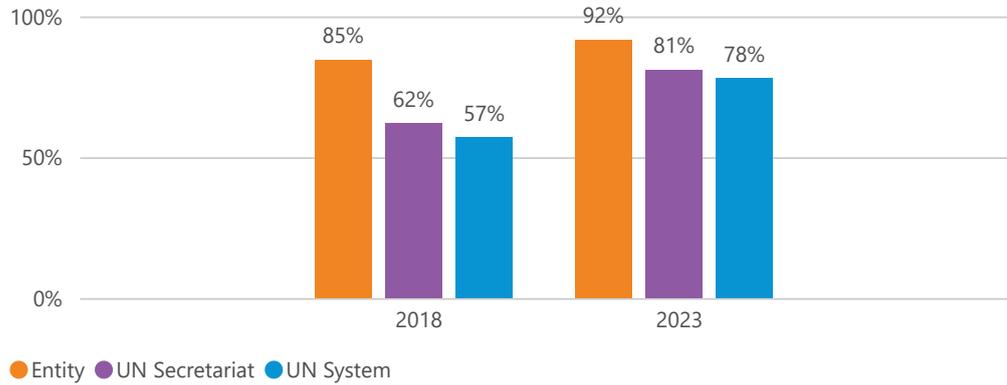
Areas for improvement

- UN Women encourages UNOMS to focus on the only indicator currently approaching requirements: Gender Architecture.
- UN Women also encourages UNOMS to recapture lost progress on the Financial Resource Tracking indicator.

* Performance Indicators 5 on Audit and 8 on Gender-responsive performance management are jointly reported for all UN Secretariat entities by OIOS and DMSPC, respectively.

COMPARISON OF OVERALL PERFORMANCE WITHIN THE UN SYSTEM, 2018-2023

PERCENTAGE OF RATINGS MEETING/EXCEEDING REQUIREMENTS (NOT APPLICABLE RATINGS OMITTED)



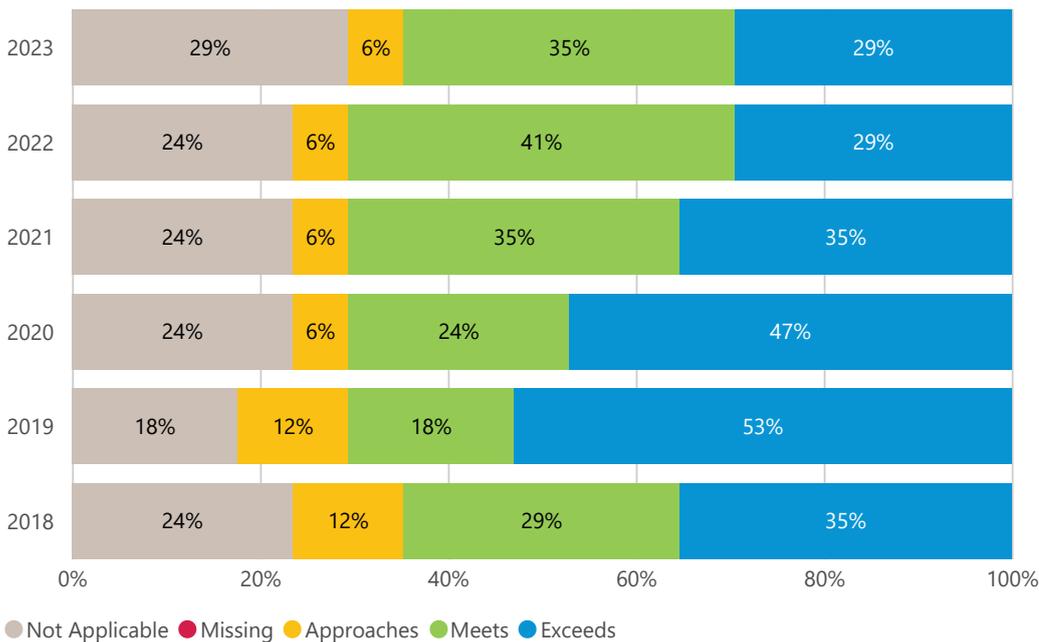
In both 2018 and 2023, UNOMS outperformed the UN Secretariat entities and the overall UN System on average.

COMPARISON OF RATINGS WITHIN THE UN SYSTEM, 2023



In 2023, UNOMS met or exceeded the requirements for slightly less indicators than the UN Secretariat and the overall UN System on average. The entity rated more indicators as not applicable due to its administrative focus.

COMPARISON OF RATINGS BY YEAR, ENTITY SPECIFIC, 2018-2023



From 2018 to 2023, UNOMS consistently met and exceeded the requirements for a similar proportion of indicators.

In 2023, the entity rated one additional indicator (Financial Resource Tracking) as Not Applicable compared to 2022.