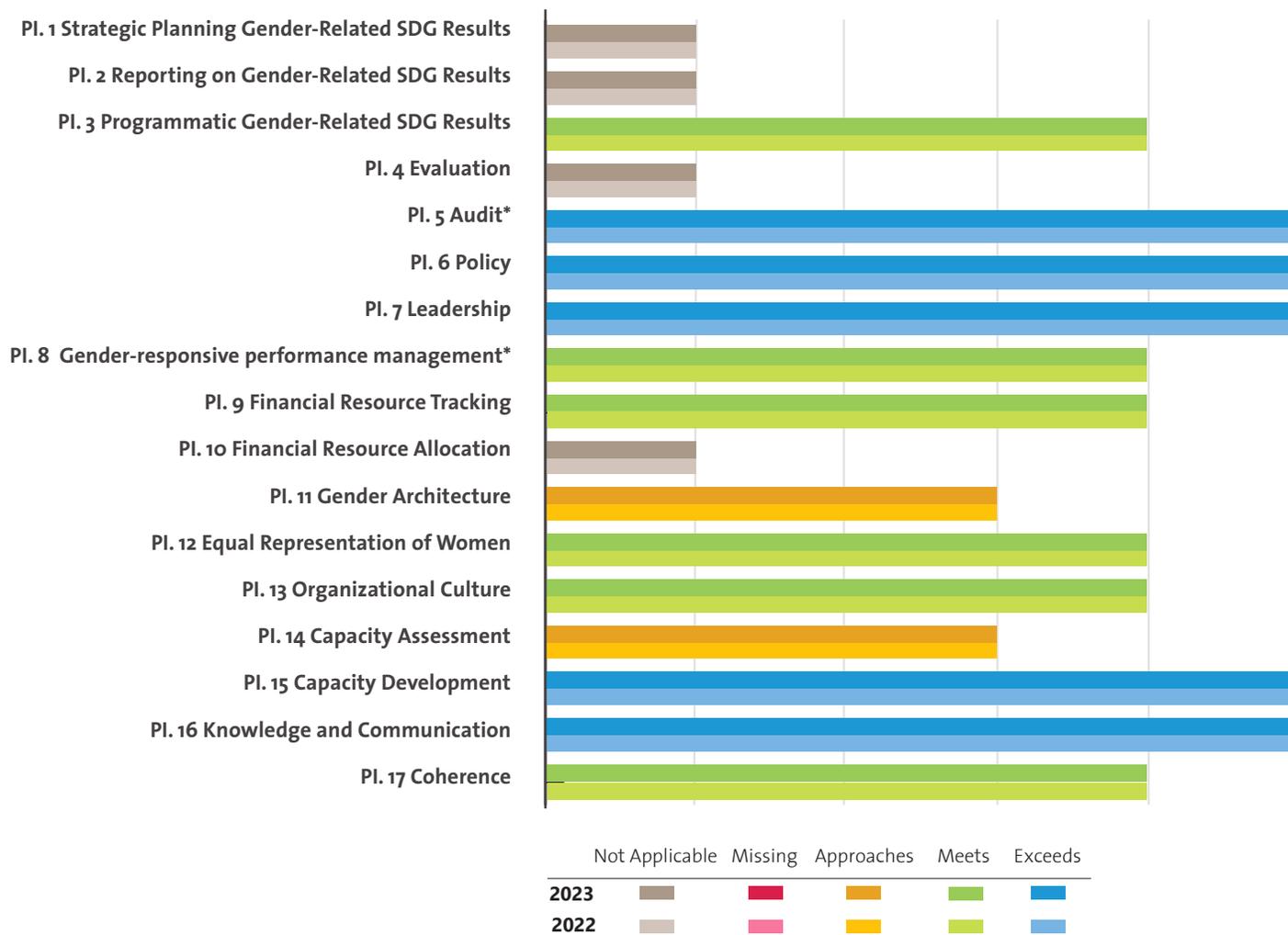# UNITED NATIONS DEPARTMENT OF OPERATIONAL SUPPORT (DOS)

UN-SWAP 2.0 PERFORMANCE 2019-2023

The following three pages capture DOS' performance on UN-SWAP 2.0 indicators for 2019-2023.

In 2023, DOS met or exceeded the requirements for 11 out of 13 applicable performance indicators.

UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2022-2023)

Indicator	
PI. 1 Strategic Planning Gender-Related SDG Results	
PI. 2 Reporting on Gender-Related SDG Results	
PI. 3 Programmatic Gender-Related SDG Results	
PI. 4 Evaluation	
PI. 5 Audit*	
PI. 6 Policy	
PI. 7 Leadership	
PI. 8 Gender-responsive performance management*	
PI. 9 Financial Resource Tracking	
PI. 10 Financial Resource Allocation	
PI. 11 Gender Architecture	
PI. 12 Equal Representation of Women	
PI. 13 Organizational Culture	
PI. 14 Capacity Assessment	
PI. 15 Capacity Development	
PI. 16 Knowledge and Communication	
PI. 17 Coherence	

	Not Applicable	Missing	Approaches	Meets	Exceeds
2023					
2022					

PERFORMANCE HIGHLIGHTS IN 2023

Most significant gains

- DOS exceeded the requirements for five performance indicators, and met the requirements for another six.
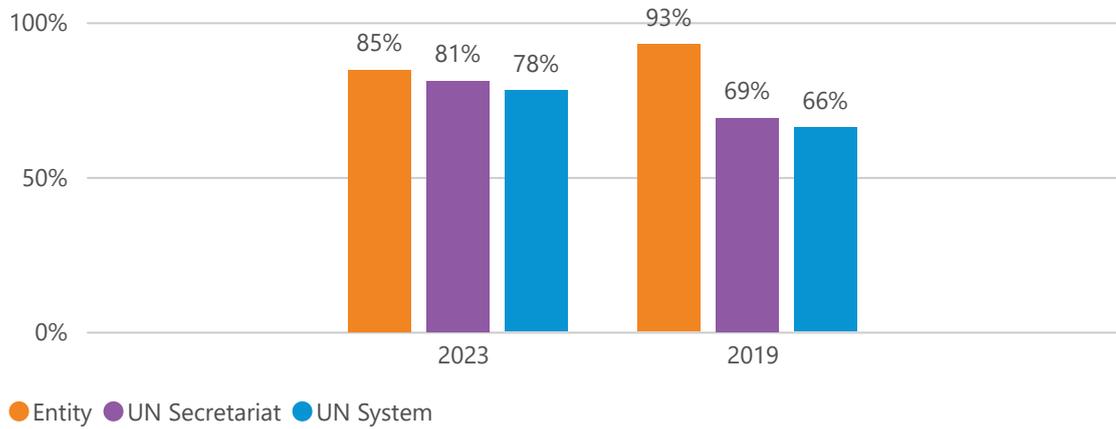
Areas for improvement

- UN Women encourages DOS to focus attention on the two indicators rated as approaching requirements, Gender Architecture and Capacity Assessment.

* Performance Indicators 5 on Audit and 8 on Gender-responsive performance management are jointly reported for all UN Secretariat entities by OIOS and DMSPC, respectively.
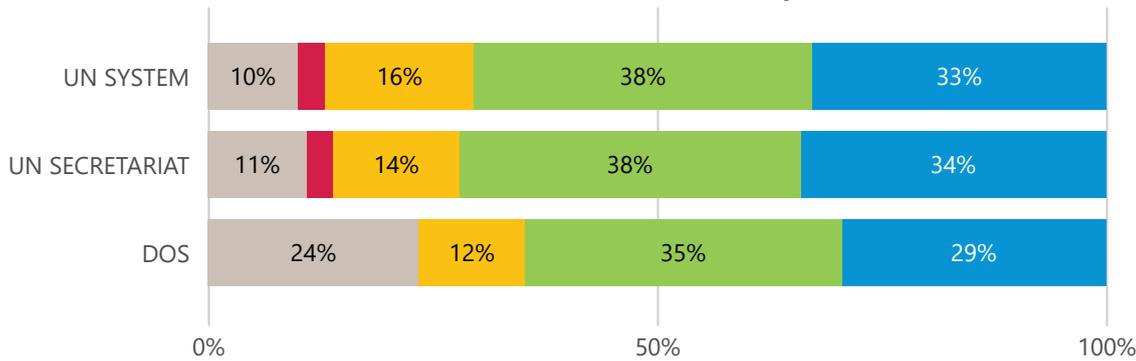
COMPARISON OF OVERALL PERFORMANCE WITHIN THE UN SYSTEM, 2019-2023

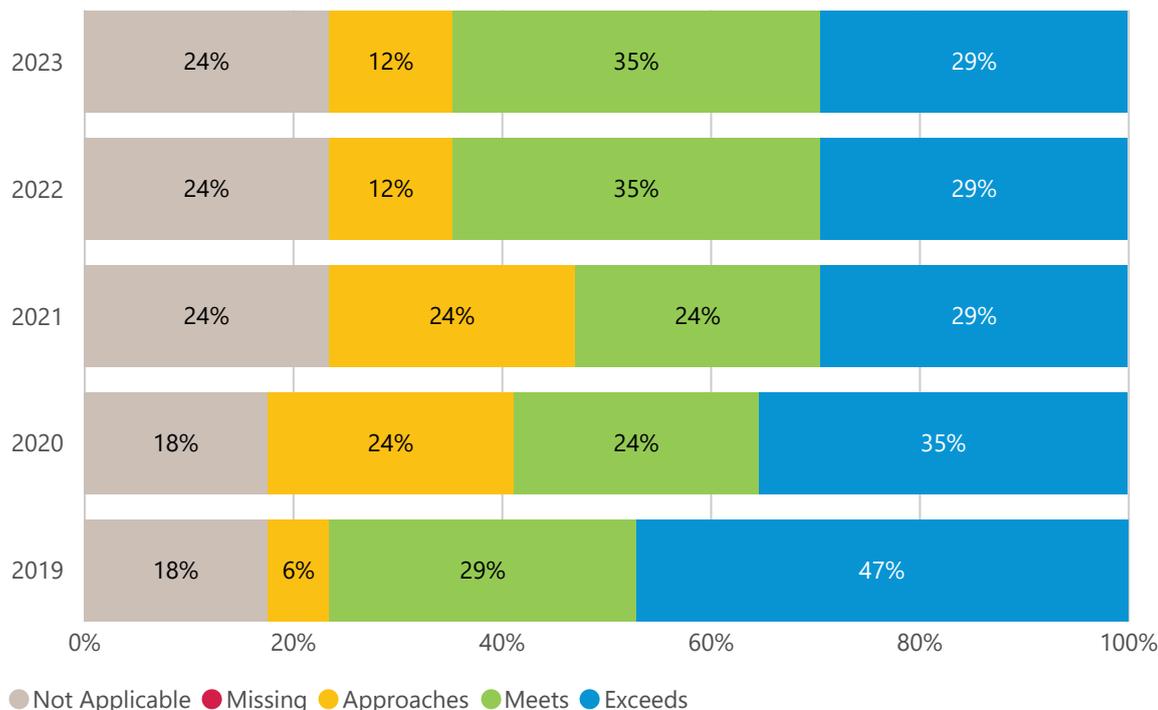PERCENTAGE OF RATINGS MEETING/EXCEEDING REQUIREMENTS (NOT APPLICABLE RATINGS OMITTED)

2023: Entity 85%, UN Secretariat 81%, UN System 78%
2019: Entity 93%, UN Secretariat 69%, UN System 66%

- ● Entity
- ● UN Secretariat
- ● UN System

From 2019 to 2023, DOS maintained a strong performance above the average of the UN Secretariat and the overall UN System.

COMPARISON OF RATINGS WITHIN THE UN SYSTEM, 2023

	Not Applicable	Missing	Approaches	Meets	Exceeds
UN SYSTEM	10%		16%	38%	33%
UN SECRETARIAT	11%		14%	38%	34%
DOS	24%		12%	35%	29%

As an entity with a mainly administrative focus, DOS rated significantly more indicators as not applicable, compared with the UN Secretariat and the overall UN System.

COMPARISON OF RATINGS BY YEAR, ENTITY SPECIFIC, 2019-2023

Year	Not Applicable	Approaches	Meets	Exceeds
2023	24%	12%	35%	29%
2022	24%	12%	35%	29%
2021	24%	24%	24%	29%
2020	18%	24%	24%	35%
2019	18%	6%	29%	47%

From 2019 to 2023, DOS made progress with "exceeding" and "meeting" a greater proportion of indicators.

In 2023, DOS maintained its 2022 performance. The entity did not miss requirements for any indicator.

- ● Not Applicable
- ● Missing
- ● Approaches
- ● Meets
- ● Exceeds