



Planet 50-50 by 2030 Step It Up for Gender Equality

### Management Response to Annual Report on Internal Audit & Investigations Activities

For the year ended 31 December 2017

#### **WOMEN E** UN-Women Performance Highlights from Internal Audit Activities

- **Satisfactory opinion -** governance, risk management and control in the audits conducted were generally established and functioning well
- Audit recommendation implementation rates
  - Measuring against prior year

2017	2016
99%	98%

**No long outstanding audit recommendations** for more than 18 months

#### **Combined Assurance Providers**



### WOMEN Combined assurance coverage for 2017

- Internal Audit: 15.2% of Total Expenditures, 8 Field offices (Full scope and Follow up) audits and 20 DIM Project audits; AND
  - UNBoA External Audit: Headquarters and 6 field offices with focus on financial statement; AND
  - Global Auditors project audits: 44% of Project Expenditures, 93 projects with 218 partners; AND

Investigation activities: Global service; AND

Independent Evaluation: 2 Corporate and 37 decentralized evaluations

### WOMEN Response to Executive Board Decision 2017/4

#### **UN-Women implemented from 2016 internal audits:**

- All Corporate recommendations
- All recurring recommendations
- Highlights of positive impact from actions taken to 2016 recommendations:
  - Information Communication and Technology management
    - Ahead among other UN agencies, adopted cloud storage platform to protect corporate data
    - Reinforced security through regular user access rights review and updates
    - Travel management
    - Increased efficiency and value for money in travel management
    - Reduction by 30% in spending of country offices on air fares in 2017

#### **Positive Impact of Implementation of 2017 Internal** Audit Recommendations

#### Implementation of Recurring recommendations resulted in:

- Expanded to a broader donor base with updated Country Office Resource Mobilization Strategy
- More rigorous partner selection through the new Call for Proposal process
- Promoted increase in Joint Programming through issuance of improved guidance
- Intensified safe guarding of assets and up-to-date asset registers

## Implementation of Corporate High Priority recommendations resulted in:

- Streamlined Global Programming process with updated guidance
- Sustained leadership / oversight of operations despite senior management vacancy through:
  - Detailed Assignment Guidelines
  - ✓ Rotation Policy

## Open Positive Impact of Implementation of 2017 InternalAudit Recommendations

- Implementation of Non-recurring High Priority recommendations resulted in:
  - Improved UN Country Team gender mainstreaming through UN-Women's leadership and coordination
  - Decrease by 59% in long outstanding partner advances
  - Ensured efficiency in procurement with the use of Standard Operating Procedures and checklists
  - Maximized the use of the cloud storage platform for improved data back-up process
  - Strengthened compliance to Safety and Security Requirements
  - Streamlined review of implementing partner expenditure to ensure validity

### WOMEN Investigation activities

- In its commitment to zero tolerance of SEA, sexual harassment and misconduct and fraud, UN Women continued its global workforce training on prevention of SEA and fraud, supplemented by mandatory online training, which is also available to partners and suppliers.
- Through training, early intervention, and informal dispute resolution,
  UN Women increased efforts to address workplace issues at the
  management level. This correlated with a decrease in workplace
  harassment cases in 2017.
- Full implementation of zero-tolerance policy in all substantiated cases including through contract termination.
- For financial loss recorded in 2016, full recovery of the balance of \$28,362 which represented 0.010% of total programme budget.

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# Thank you! Q & A