



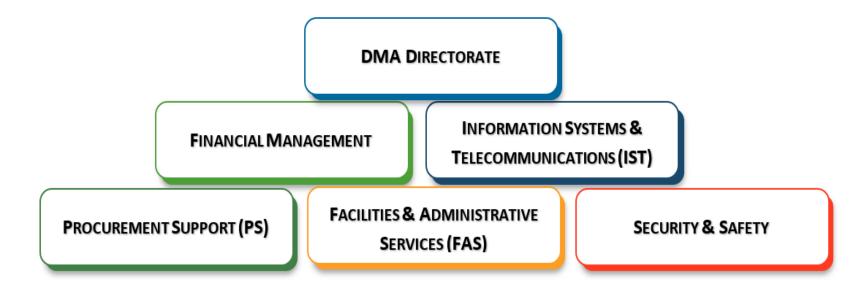
# Division of Management and Administration DMA

**Moez Doraid, Director** 

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DMA is at the forefront of supporting operations throughout UN Women as well as providing assurance in UN Women's ability to act as an effective steward of resources.

The Division of Management and Administration (DMA) oversees, supports, and advises on, UN Women's operations as well provides policy leadership in these key management areas:







COMMITMENT to accountability and efficient utilization of resources

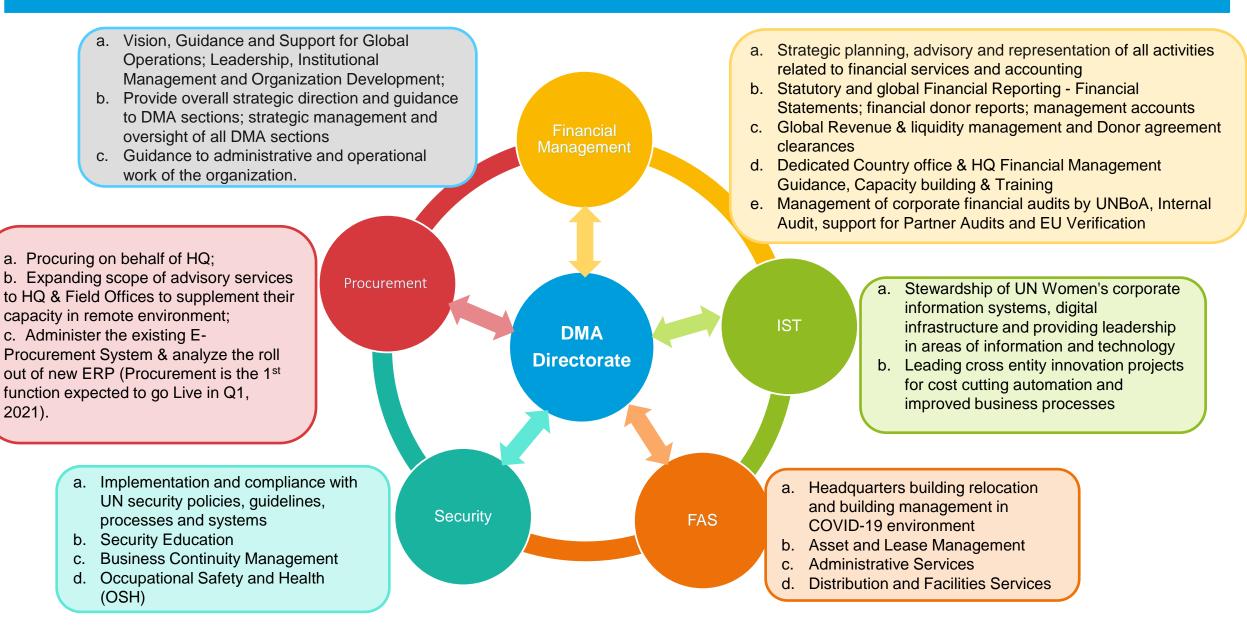


CLIENT



COMPLIANCE with United Nations and UN Women policies, procedures and guidelines

#### OVERVIEW OF DMA OUTPUTS FOR 2020





- a. Pivot to the field demands
- b. Response to COVID-19
- c. Future of Work (post COVID-19)
- d. Linkages to external processes (QCPR, UN Reform)
- a. Management
- b. Identification
- c. Mitigation
- d. Monitoring & oversight
- e. Policy development and enhancement



Plan

Risk

a. Dialogue & feedback loop

. Simplification & streamlining of policies & procedures

. Training & capacity development

- d. Information sharing
- e. Timely & effective problem solving
- f. Communicating about DMA services



HR UN Reform

- a. Business Operations Strategies
- o. Common Back Offices
- c. Common Premises

- a. Automation (new ERP)
- b. Cost cutting/Time reducing
- c. Improved business processes
- d. Enhanced quality
- e. Innovation

Operational Improvemen ts

Compliance

- Partner across entity through policy and training to reduce audit observations & recommendations
- b. Increasing implementation rate of audit observations & recommendations
- c. Implementation of workplans
- d. Timely and effective responses to audit observations & recommendations (UNBoA, IAS, AAC, JIU, etc.)
- e. Monitoring & Oversight

### **Progress Highlights**

**Compliance** 

Received 9th consecutive unqualified audit opinion on UN Women's financial statements

Cost Saving Outsourced 73% of all IT work to cost effective vendors and service centres; 100% of treasury function outsourced to UNDP; 84% of UN Women's Country Offices are in shared premises; and more than 50% of UN Women's offices utilize common services

Innovation & Automation

Automated the Business Continuity process, achieving a reduction of 80% staff time spent to update and test Business Continuity Plans

Capacity Development DMA sections co-led all Regional Operations training and separately held technical workshops for procurement and finance; and certified > 500 UN Women personnel in Chartered Institute of Procurement and Supply (CIPS-UK)

Simplification & Streamlining

Delegated greater authority to field managers reduced by 30% the procurement transactions that come to headquarters for review; Financial Management works with 43% of its staff based in regional offices.

#### Global Partnerships and Advocacy



THE DMA DIRECTOR'S
OFFICE REGULARLY
CONSULTS WITH REGIONAL
OPERATIONS MANAGERS,
ESPECIALLY ON MATTERS
RELATED TO SERVICE
PROVISION FROM UNDP
AND THE ONGOING UN
REFORM.



THROUGH UN WOMEN **NETWORKS SUCH AS THE PROCUREMENT** COMMUNITY NETWORK (PCN) AND THE GLOBAL FINANCIAL MANAGMENT SPECIALIST NETWORK, DMA SECTIONS LIKE PROCUREMENT AND FINANCE MAINTAIN **CONSTANT CONTACT WITH COLLEAGUES IN THE FIELD** AND FOSTER A LEARNING **ENVIRONMENT WHERE COLLEAGUES CAN SHARE** KNOWLEDGE AND SUPPORT EACH OTHER.



THE CIPS TRAINING
PROGRAM ADMINISTERED
BY THE PROCUREMENT
SECTION REPRESENTS A
DISTINGUISHED EXAMPLE OF
DMA'S ROLE IN CAPACITY
DEVELOPMENT OF
PERSONNEL.



IST OPERATES A GLOBAL IT PROGRAMME, ENGAGING REGIONAL AND COUNTRY IT FOCAL POINTS TO ENSURE OFFICES HAVE ROBUST AND SECURE LOCAL IT INFRASTRUCTURE.



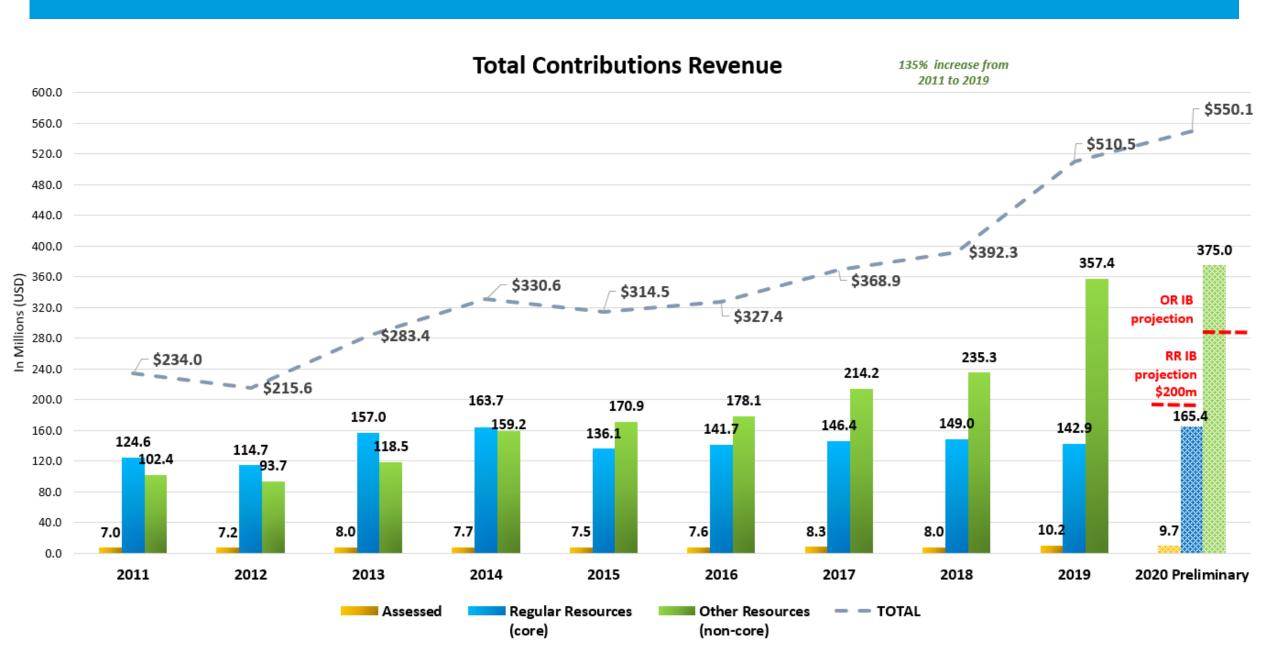
DMA IS MORE THAN A MEMBER
AT THE SYSTEMWIDE LEVEL DMA DRIVES GENDER
MAINSTREAMING THROUGH OUR
LEADERSHIP ON 6 INTERAGENCY
GROUPS AND OUR
PARTICIPATION IN MORE THAN
30 TASK FORCES, WORKING
GROUPS, AND MECHANISMS.

THROUGH THE PARTICIPATION
OF THE SECURITY TEAM IN THE
INTER-AGENCY SECURITY
MANAGEMENT NETWORK
(ISAMN), UN WOMEN IS
REPRESENTED ON 16 WORKING
GROUPS, TWO OF WHICH ARE
CHAIRED BY UN WOMEN: 1)
GENDER CONSIDERATIONS IN UN
SECURITY AND 2) DISABILITY IN
UN SECURITY.

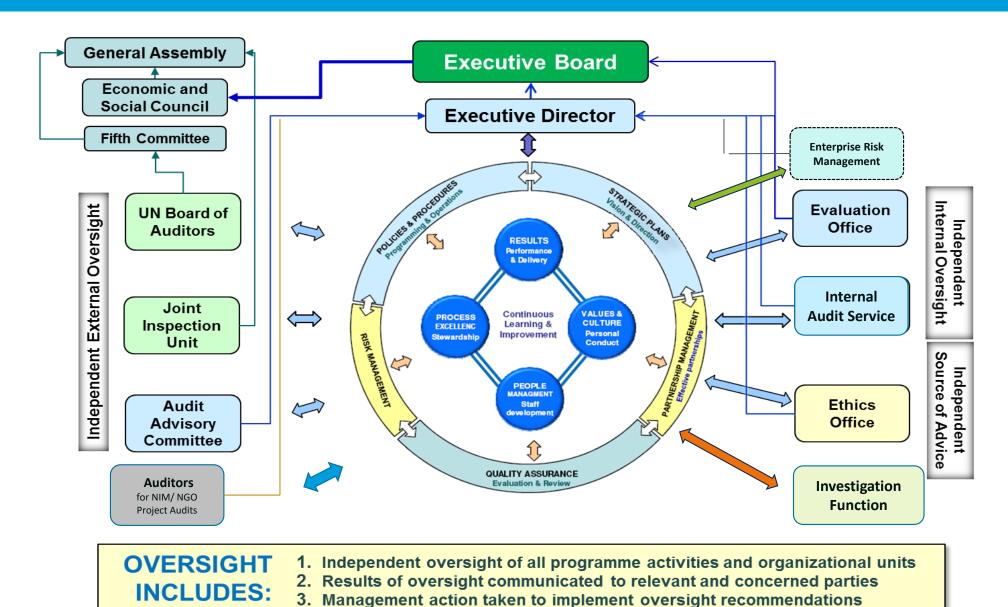


FINANCIAL MANAGEMENT, AND PROCUREMENT OFFER SUPPORT AND GUIDANCE TO OFFICES BEFORE, DURING AND AFTER EACH INTERNAL, EXTERNAL AUDIT AND EU VERIFICATION.

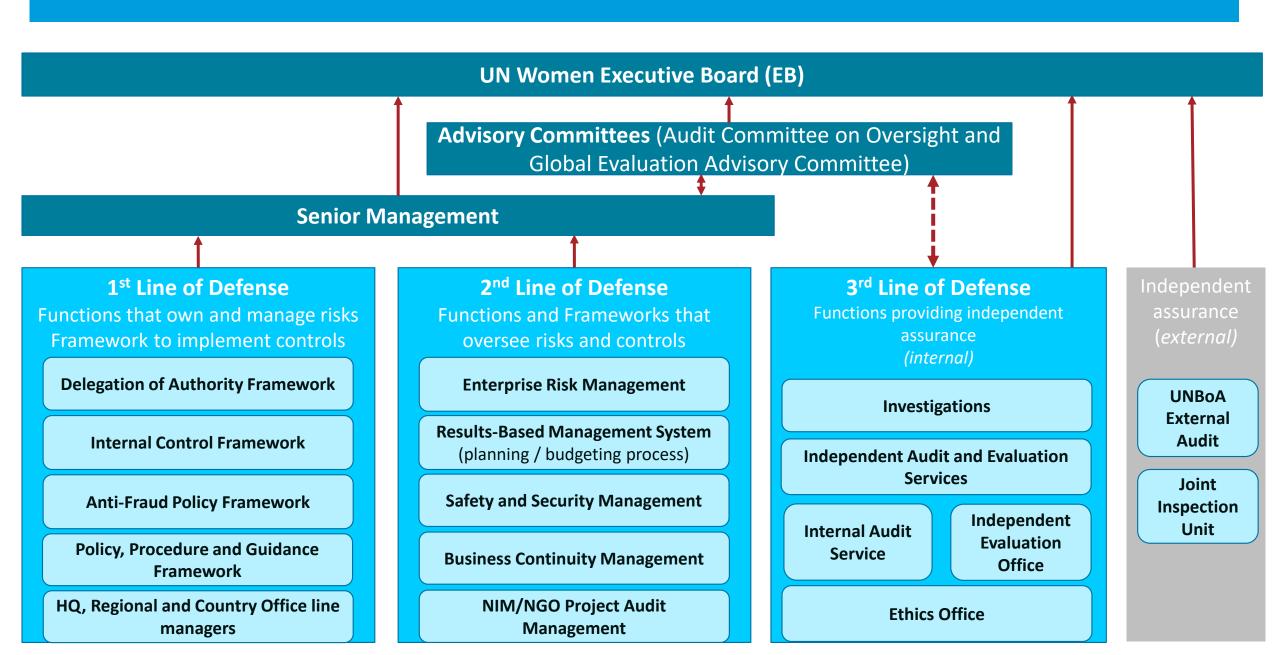
#### Total Contributions Revenue 2011 to 2020



## UN Women's Institutional Oversight Arrangements



#### UN Women's Three Lines of Defense



# MEN GENERATI EQUALITY

