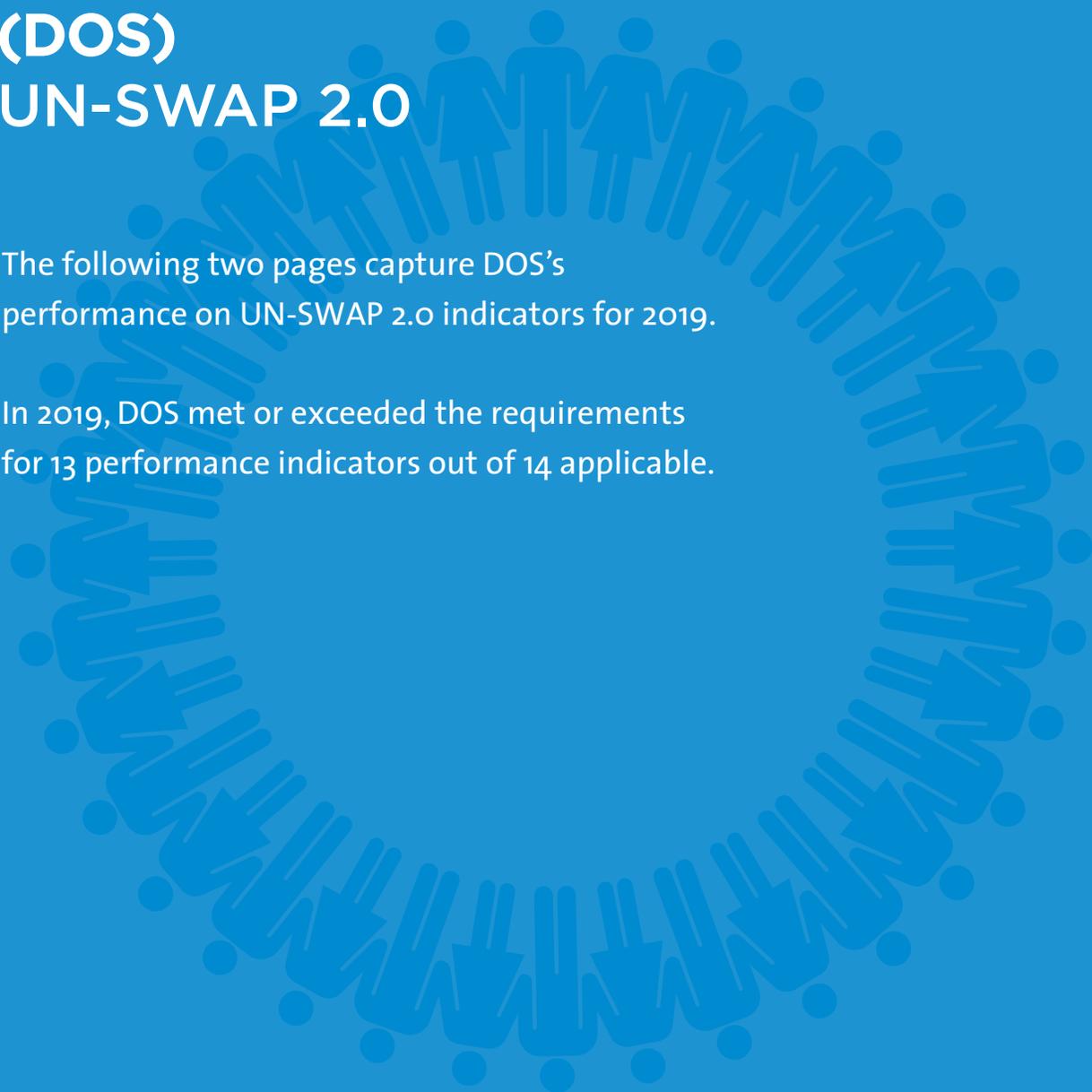


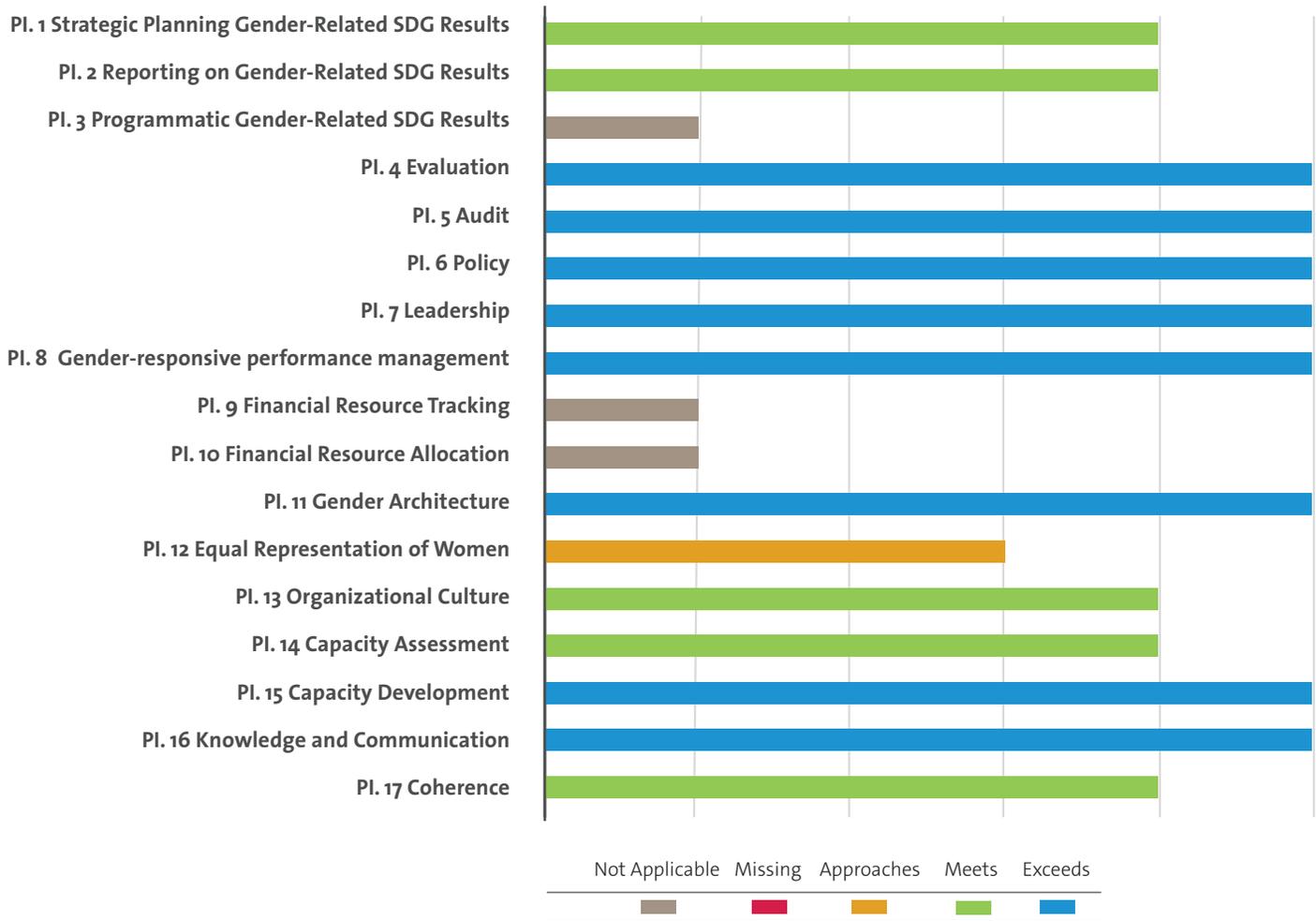
DEPARTMENT OF OPERATIONAL SUPPORT (DOS) UN-SWAP 2.0

The following two pages capture DOS's performance on UN-SWAP 2.0 indicators for 2019.

In 2019, DOS met or exceeded the requirements for 13 performance indicators out of 14 applicable.



UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2019)



PERFORMANCE HIGHLIGHTS IN 2019

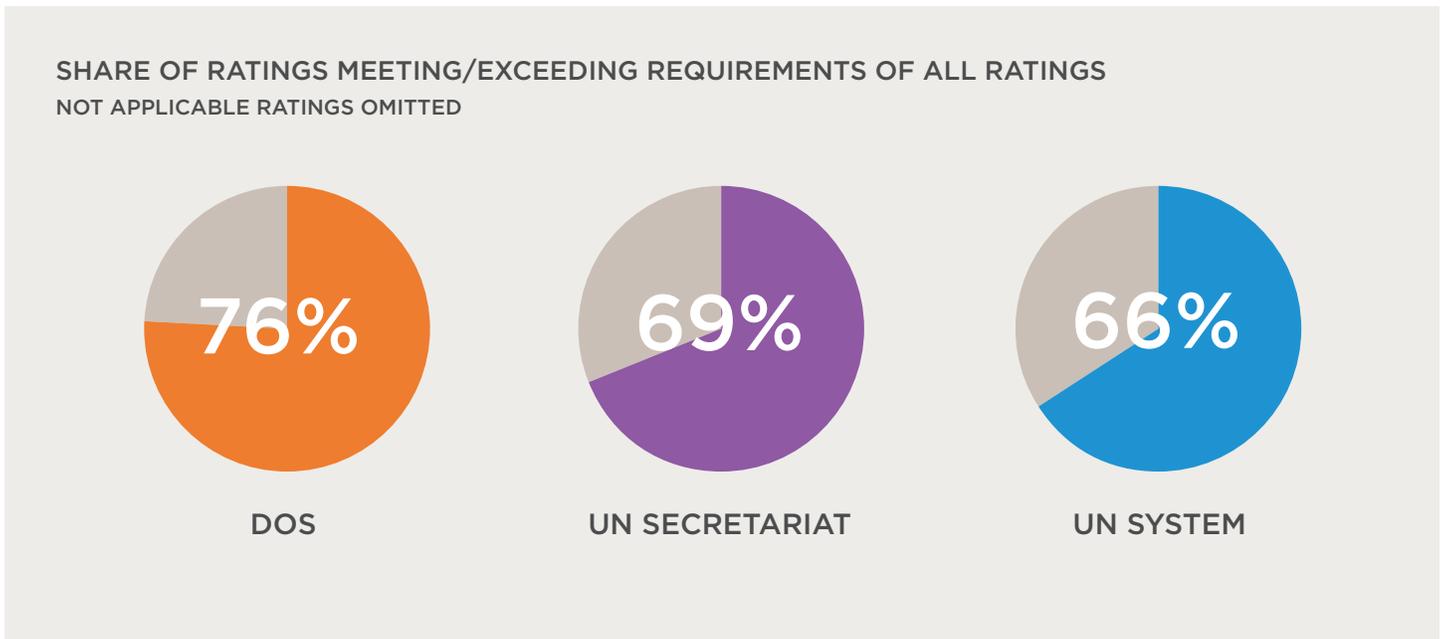
Most significant gains

- DOS is exceeding requirements for 8 of the performance indicators, while meeting requirements for another 5. This stellar first year performance is well above average.

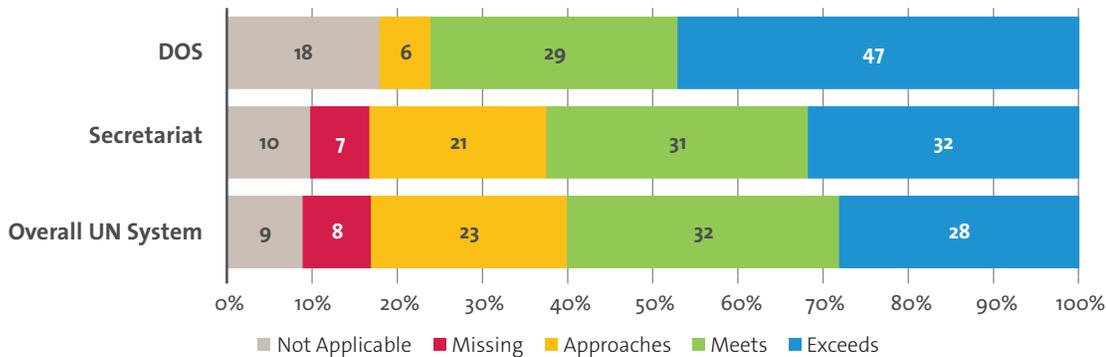
Areas for improvement

- UN Women encourages DOS to focus attention on the Equal Representation of Women, the only indicator marked as approaching requirements.
- Furthermore, UN Women encourages DOS to reconsider the applicability of the Financial Resource Tracking and Allocation indicators, as tracking resources and setting financial benchmarks for gender work ensures that DOS will be able to prioritize gender equality.

COMPARATIVE ANALYSIS FOR DOS

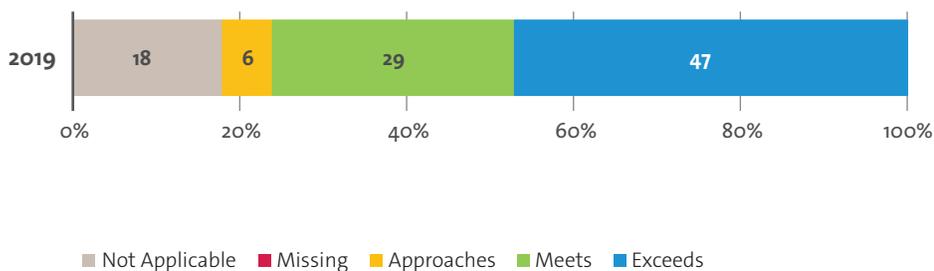


COMPARISON WITH THE SECRETARIAT AS A WHOLE AND THE OVERALL UN SYSTEM
NOT APPLICABLE RATINGS INCLUDED



- DOS' 2019 UN-SWAP 2.0 performance is above average.
- In 2019, DOS performed notably better than both the average for the UN Secretariat and the UN System at large.

DOS, ANALYSIS OF 2019 RATING



- DOS reported on the UN-SWAP for the first time in the 2019 reporting cycle. In the next cycle, this graph will present comparison with previous year's results.
- The majority of indicators were met or exceeded by DOS in 2019.