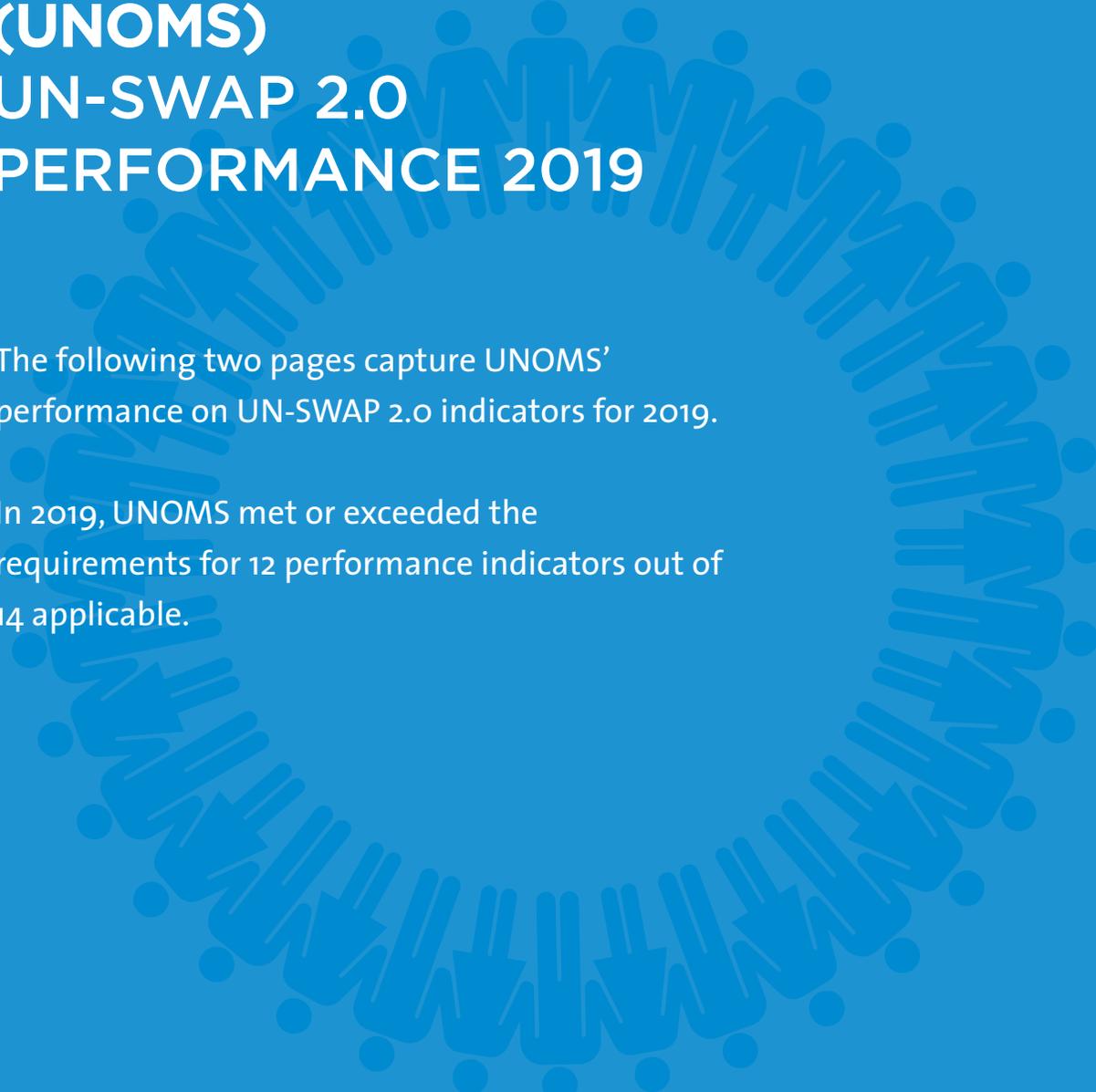


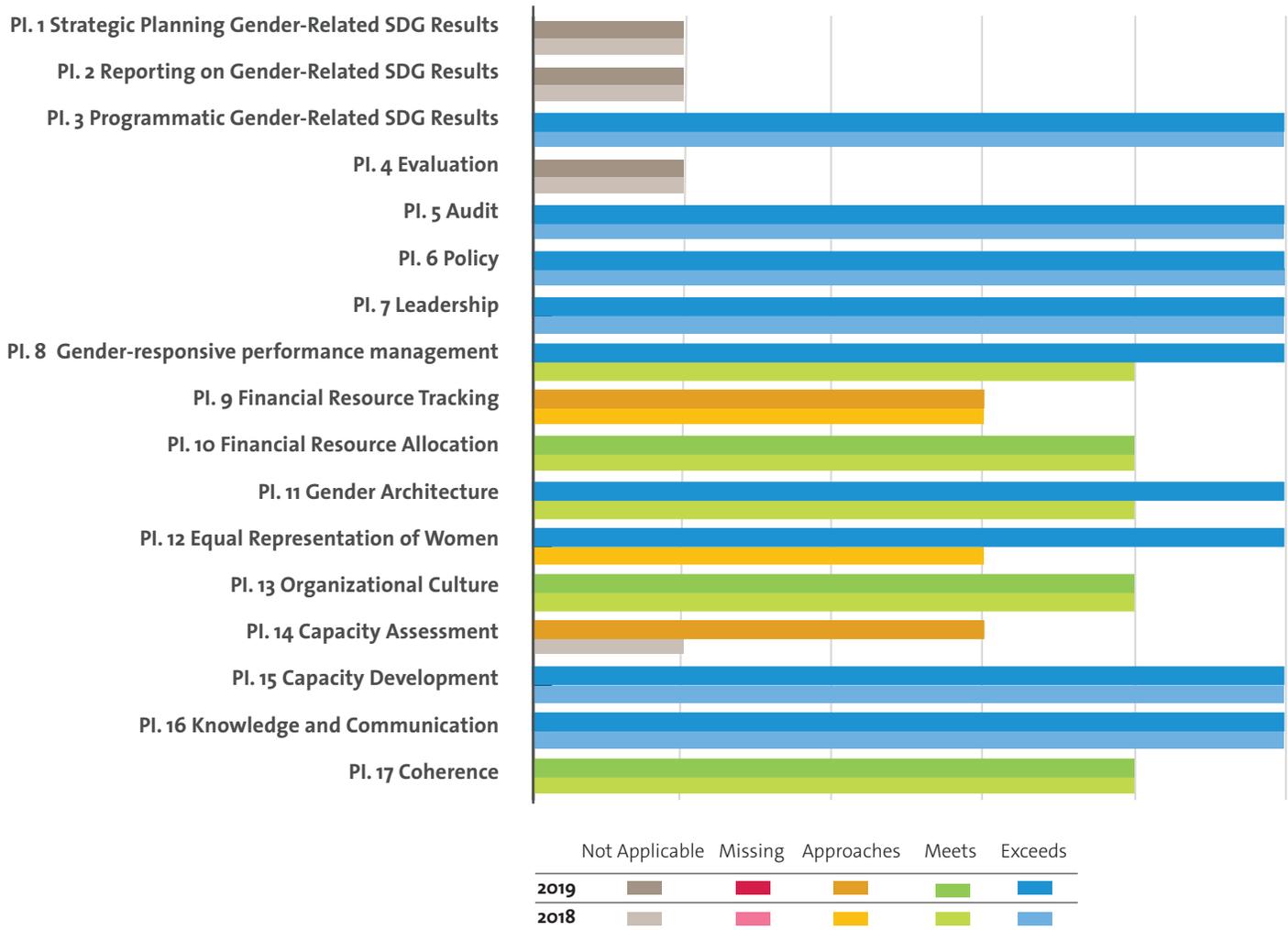
UNITED NATIONS OMBUDSMAN AND MEDIATION SERVICES (UNOMS) UN-SWAP 2.0 PERFORMANCE 2019



The following two pages capture UNOMS' performance on UN-SWAP 2.0 indicators for 2019.

In 2019, UNOMS met or exceeded the requirements for 12 performance indicators out of 14 applicable.

UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2018-2019)



PERFORMANCE HIGHLIGHTS IN 2019

Most significant gains

- In 2019, UNOMS met or exceeded the requirements for 12 performance indicators out of 14 applicable. UNOMS incorporated one new indicator into its reporting, which had previously been rated as not applicable.
- In 2019, UNOMS registered progress in the areas of Gender-Responsive Performance Management, Gender Architecture, Equal Representation of Women and Capacity Assessment.

Areas for improvement

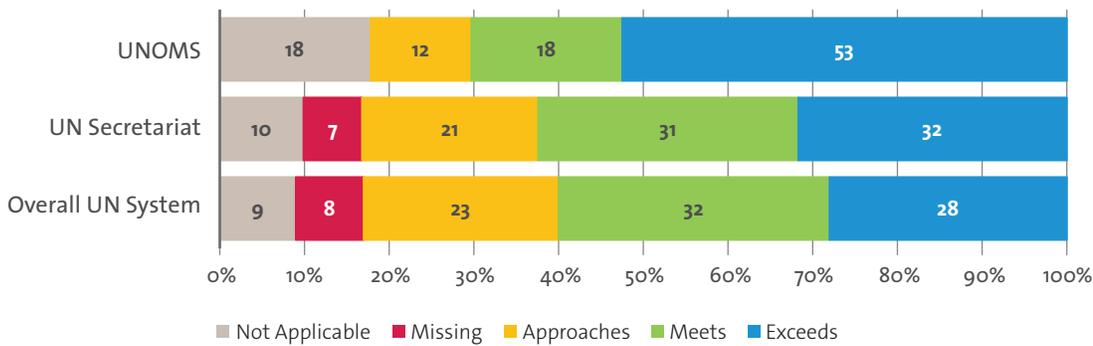
- UN Women encourages UNOMS to focus on the two indicators approaching requirements; Financial Resource Tracking and Capacity Assessment, and to reconsider the applicability of Strategic Planning and Reporting on Gender-Related SDG Results.

COMPARATIVE ANALYSIS FOR UNOMS

SHARE OF RATINGS MEETING/EXCEEDING REQUIREMENTS OF ALL RATINGS
NOT APPLICABLE RATINGS OMITTED

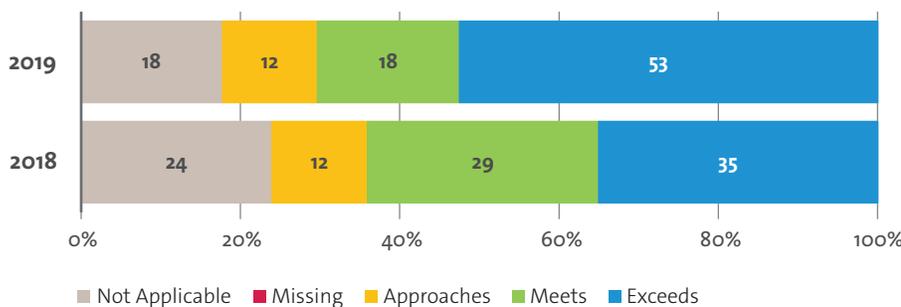


COMPARISON WITH THE SECRETARIAT AS A WHOLE AND THE OVERALL UN SYSTEM
NOT APPLICABLE RATINGS INCLUDED



- UNOMS' 2019 UN-SWAP 2.0 performance is above average.
- In 2019, UNOMS exceeded more indicators than the than both the average for the UN Secretariat and the UN System at large.

UNOMS, COMPARATIVE ANALYSIS OF RATINGS BY YEAR



- UNOMS' performance shows great progress in comparison with 2018.
- In 2019, UNOMS exceeded requirements for an additional 3 indicators in comparison with 2018 performance.
- The share of indicators rated as not applicable declined by one.