The following three pages capture ITC’s performance on UN-SWAP 2.0 indicators for 2020.

In 2020, ITC met or exceeded the requirements for 15 performance indicators out of 16 applicable, an improvement from 2019 results.

ITC’s progress towards meeting UN-SWAP 2.0 requirements is significantly above average.
**Most significant gains**

- In 2020, ITC exceeded requirements for eight indicators and met requirements for seven indicators.

- Significantly, ITC newly exceeded requirements for three indicators, including leadership, an important driver for progress.

**Areas for improvement**

- In 2020, ITC approached requirements for equal representation of women.
• In 2020, ITC met or exceeded requirements for more indicators than both the average for the Funds and Programmes, and for the UN system at large.

• ITC did not miss the requirements for any indicators.

• In 2020, ITC met or exceeded requirements for 94 per cent of indicators, an increase of 13 percentage points from 2019.

• Most significantly, ITC exceeded requirements for 18 percentage points more indicators than in 2019.