The following three pages capture ITU’s performance on UN-SWAP 2.0 indicators for 2020.

In 2020, ITU met or exceeded the requirements for 8 performance indicators out of 16 applicable.
UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2019-2020)

Most significant gains

• In 2020, ITU met requirements on seven performance indicators and exceeded them on one indicator.

• Significantly, ITU has improved performance on four indicators: Programmatic gender-related SDG results, Gender-responsive performance management, Organizational culture and Knowledge and communication.

Areas for improvement

• UN Women encourages ITU to prioritize the three indicators rated as missing and the five indicators approaching requirements.

• Furthermore, UN Women highlights the importance of maintaining good performance from year to year. As such, we recommend re-focusing efforts on Financial resource tracking.
• In 2020, ITU met more but exceeded less indicators than the average for entities with a Technical focus and the UN System as a whole.

• ITU rated less indicators as missing than the average for Technical entities but more so than the average for the UN System.

• In 2020, ITU met or exceeded the requirements for eight indicators, a notable increase by three indicators in comparison with 2019 performance.