The following three pages capture UPU’s performance on UN-SWAP 2.0 indicators for 2020.

In 2020, UPU reported against all of the UN-SWAP 2.0 performance indicators for the first time.
Most significant gains
• In 2020, UPU improved performance on Strategic planning gender-related SDG results, Gender-responsive performance management and Organizational culture, all of which are now approaching requirements.

Areas for improvement
• UN Women encourages UPU to focus on the thirteen indicators marked as missing. Incorporating these indicators into UPU’s work will greatly improve performance in 2021.
• UN Women also recommends prioritizing the indicators that have witnessed a decline in performance: Evaluation, Policy and Equal representation of women.
• In 2020, UPU rated more indicators as missing than both the average for entities with a Technical focus and the overall UN System.

• In comparison, UPU did not rate any indicators as not applicable.

• In 2020, 76 per cent of all indicators were rated as missing by UPU.

• While the number of indicators approaching requirements has remained the same since 2019, UPU reported against all the indicators in 2020.