The following three pages capture WHO’s performance on UN-SWAP 2.0 indicators for 2020.

In 2020, WHO met or exceeded the requirements for 8 performance indicators out of 16 applicable.
UN-SWAP 2.0 PERFORMANCE BY INDICATOR (2019-2020)

PERFORMANCE HIGHLIGHTS IN 2020

**Most significant gains**
- In 2020, WHO exceeded requirements for two indicators and met them for another six.
- Significantly, WHO has improved performance on four indicators: Leadership, Organizational culture, Knowledge and communication and Coherence.

**Areas for improvement**
- UN Women encourages WHO to prioritize the only indicator rated as missing, Capacity assessment, as well as the seven indicators approaching requirements.
- UN Women also recommends focusing on Policy, a key driver for overall progress and which has decreased in performance to approach requirements for WHO.
In 2020, WHO met or exceeded requirements for 47 per cent of the indicators, registering a 17-percentage point increase in comparison to 2019.

41 per cent of indicators remain approaching requirements, thereby creating promising opportunities for progress in the coming cycle.

In 2020, WHO exceeded less indicators than the average for Specialized entities and the UN System as a whole and met as many indicators as the overall UN System but less so than the average for Specialized entities.